

2030 Housing Horizons

The Five Structural Shifts Defining India's Digital, Green, and
Managed Real Estate Future



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Disclaimer

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List of Abbreviations

Abbreviation	Description/ Full Form
AI	Artificial Intelligence
BIM	Building Information Modelling
ECBC	Energy Conservation Building Code
FSI / FAR	Floor Space Index / Floor Area Ratio
GRIHA	Green Rating for Integrated Habitat Assessment
ICCC	Integrated Command and Control Centre
IGBC	Indian Green Building Council
KYC	Know Your Customer
LEED	Leadership in Energy and Environmental Design
NGDRS	National Generic Document Registration System
PMAY	Pradhan Mantri Awas Yojana
Prop Tech	Property Technology
ReAS	Real Estate as a Service
ROI	Return on Investment
Viksit Bharat	Government Vision 2047 for India's development

Executive Summary

India's housing and urban systems are entering a decisive decade. By 2030, nearly 600 million Indians will live in cities, and urban areas will contribute around three-quarters of the national GDP, even as the country targets becoming a developed economy by 2047 under the Viksit Bharat vision. At the same time, India faces a growing urban housing deficit, rising land and construction costs, climate and resource constraints, and increasing citizen expectations for transparency, convenience, and quality of life.

This paper has been developed as a thought-leadership report for policymakers, regulators, financiers, developers, and technology providers who shape India's housing ecosystem. Its purpose is to synthesise global and Indian evidence on the next generation of housing reforms and technologies, quantify their potential impact by 2030, and provide a forward-looking lens on how these levers can be orchestrated to deliver "Housing for All" in an efficient, climate-aligned, and citizen-centric manner. The analysis is not limited to physical stock creation; it looks across the full housing value chain, planning, approvals, finance, construction, operations, and transactions to identify where step-change improvements are possible.

Against this backdrop, the report argues that five converging transformations will shape India's future of urban housing. Each transformation is already visible in pilot form today, but their combined impact, scaled by 2030, can fundamentally reshape how homes are planned, financed, delivered, lived in, and transacted.



Digital Twins in Housing and Urban Systems are powering simulation-rich city building. Virtual replicas of buildings and neighbourhoods allow planners and developers to test designs, detect clashes, and optimise resource use before construction, enabling roughly 35% faster builds, 25% lower rework, and about 33% higher infrastructure return on investment.

Artificial Intelligence (AI) is optimising financial, transactional, and operational decisions across the housing ecosystem. By automating loan underwriting, document verification, fraud detection, and property valuation using real-time data, AI is cutting processing times from weeks to days and improving decision accuracy by 40–50%, while expanding access to formal credit.

At-Home Property Purchase and One-Stop Digital Closures are making end-to-end digital property transactions a reality. Integrated platforms that bring together digital KYC, e-signatures, online payments, and e-registration can reduce transaction time from 20–25 days to 2–3 days, dramatically cut manual visits, and curb revenue leakage by more than 80%, thereby strengthening both citizen convenience and state finances.

Real Estate as a Service (ReAS) is redefining access to urban housing. Subscription-based, amenity-rich managed living models such as co-living and purpose-built student accommodation offer flexible, professionally operated housing at 20–40% lower effective cost than traditional rentals, while achieving 90–95% occupancy and serving millions of young migrants, students, and mobile workers.

Green Buildings and New City Archetypes are embedding sustainability and resilience into India's USD 1 trillion real estate vision. Through the adoption of green building codes, high-performance materials, and climate-conscious urban design, these models can cut building energy use by 20–50%, reduce water consumption by 30–50%, and together save an estimated 250 million tonnes of CO₂ and around 300 billion electricity units by 2030.

These five transformations, as summarised in the table, will collectively drive India's journey to "Housing for All" by 2030, lower costs, increase efficiency, and support climate and economic objectives under Viksit Bharat 2047.

Transformation	2024/2025 Market	2030/2033 Market	CAGR	Key Impact Metrics
Digital Twin	USD 843M (₹70,000 crore)	USD 12B (2030) (₹9,96,000 crore)	21.5–39.3%	33% infra-ROI, 35% faster builds, 25% lower rework
AI in Housing	USD 1.2B (2024) (₹99,600 crore)	USD 3.6B (2033) (₹2,98,800 crore)	13.3%	50% less fraud, 40% valuation gain, 95% efficiency
At-Home Digital Closures	USD 1.66B (2025) (₹1,37,780 crore)	USD 12B (2030) (₹9,96,000 crore)	15–19%	85% faster closure, 80% less leakage, 87% less effort
ReAS / Managed Living	USD 1.63B (2024) (₹1,35,290 crore)	USD 3.84B (2030) (₹3,18,720 crore)	15.3%	1M beds, 35% savings, 95% occupancy
Green Building	USD 38B (2024) (₹31,54,000 crore)	USD 85B (2032) (₹70,55,000 crore)	10.5–10.6%	250 Mt CO ₂ saved, 50% energy, 50% water

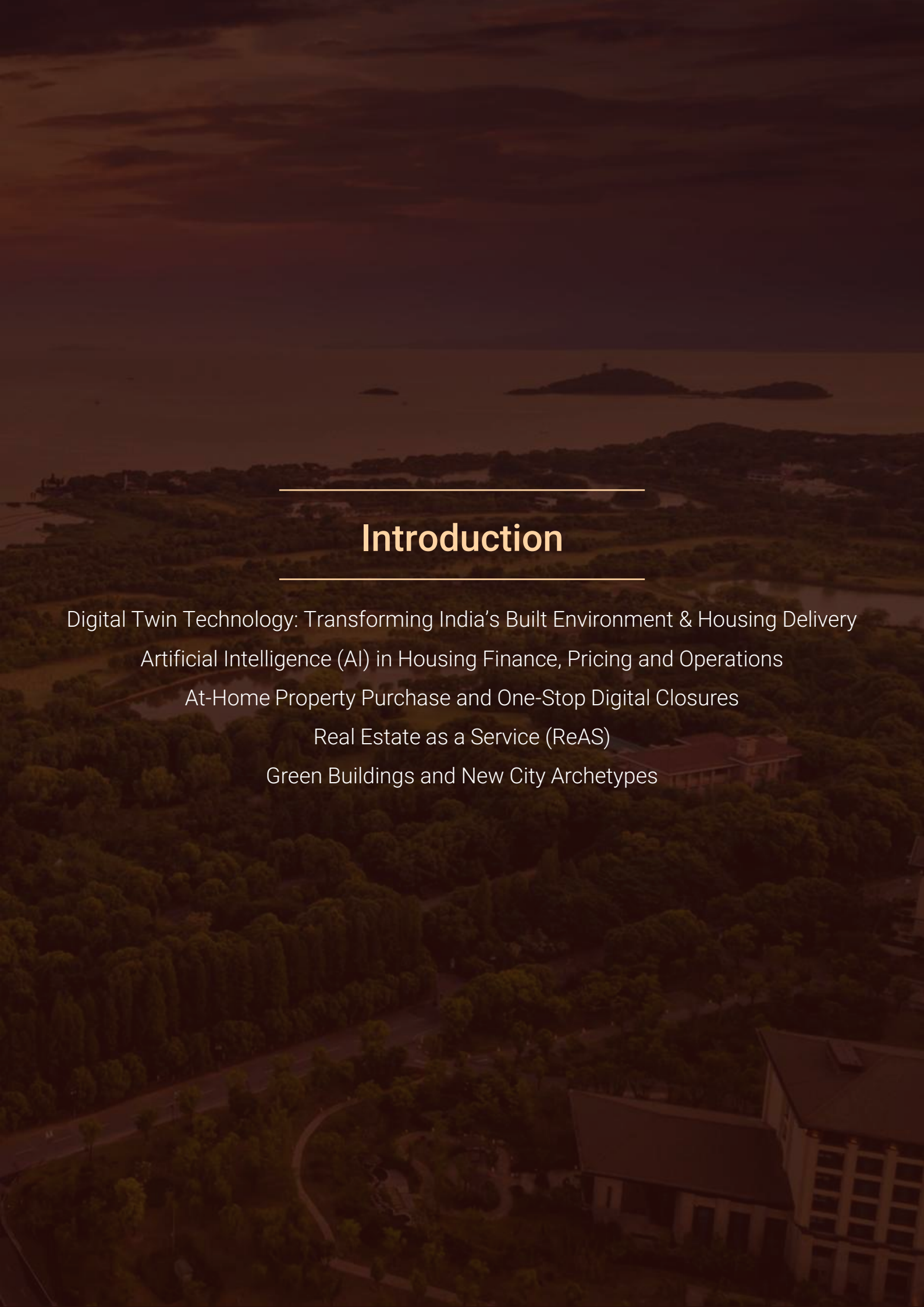
Note: INR conversions calculated using an approximate rate of ₹83 per USD. Values are rounded to the nearest crore (1 crore = 10 million).



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Introduction

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At-Home Property Purchase and One-Stop Digital Closures

Real Estate as a Service (ReAS)

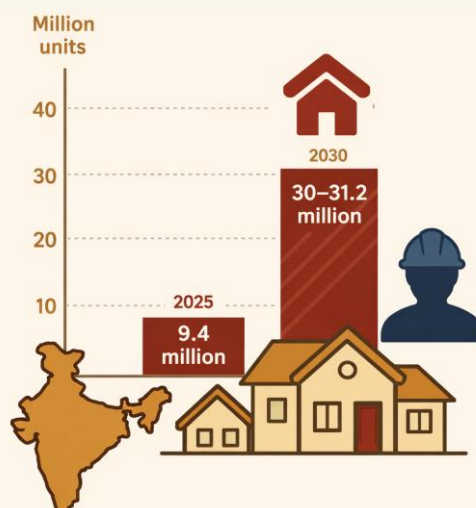
Green Buildings and New City Archetypes

India's Urban Moment – A Defining Decade for Housing

India's housing and urban landscape is entering a decisive decade, shaped by an unprecedented convergence of demographic, economic, and technological forces. **By 2030, metropolitan areas are expected to host nearly 590 million residents, an increase of over 200 million from today and contribute around three-quarters of the country's GDP**, putting immense pressure on land, housing, services, and infrastructure while simultaneously creating a historic opportunity to build more inclusive, efficient, and sustainable cities. This transformation is not merely incremental; it is structural, irreversible, and central to India's aspiration of Viksit Bharat 2047.

The scale of the challenge is formidable. **India faces a housing deficit of 9.4 million units in 2025**, projected to escalate to **30–31.2 million units by 2030** without radical intervention. Compounding this, 50 million migrants aged 20–34 relocate annually to Tier 1 cities seeking economic opportunity, while 12 million students require organised accommodation, against a college supply of only 4 million beds. Traditional property transactions still demand **20–25 days and 7–8 manual visits**, riddled with opacity and friction. The buildings sector, which consumes 40% of the nation's energy and emits 40% of its carbon, remains alarmingly inefficient. Yet, within this challenge lies an extraordinary opportunity: 70% of India's 2047 infrastructure remains to be built, offering a once-in-a-generation chance to mainstream sustainable, technology-enabled solutions from the ground up.

In this context, the housing sector is no longer just about delivering physical units; it is evolving into a technology- and data-driven ecosystem that integrates planning, finance, construction, operations, and citizen experience. Global and Indian evidence demonstrates that five structural shifts Digital Twins, Artificial Intelligence, One-Stop Digital Closures, Real Estate as a Service (ReAS), and Green Buildings can collectively **reduce construction costs and timelines by 20–50%, improve property valuation accuracy by 40%, cut transaction time by 85%, slash energy and water consumption by 30–50%, and eliminate 80% of revenue leakage** while enhancing livability, transparency, and resilience. These are not isolated innovations; they form an interconnected ecosystem in which digital twins enable AI-optimised green buildings, AI powers ReAS platforms, and digital closures accelerate the delivery of affordable housing.



This Thought Leadership document, *"Housing Horizons 2030 – The Five Structural Shifts Defining India's Digital, Green, and Managed Real Estate Future"* examines each transformation in depth analyzing the current challenges that necessitate change, the untapped opportunities that each solution unlocks, the roles and responsibilities of government, regulators, and the private sector in scaling adoption, and the critical success factors that will determine impact by 2030.

For Digital Twins, we analyse how virtual replicas **can reduce construction time by 35% and boost infrastructure ROI by 33%**, drawing on cases such as Amaravati (the world's first whole-city digital twin) and the Statue of Unity (70 pre-fabrication issues resolved).

For AI in Housing, we quantify how automated underwriting, fraud detection, and predictive maintenance can cut loan processing from **weeks to days**, improve valuation **accuracy to ±5–9%**, and **deliver 34–46% productivity gains** across banking operations.

For At Home Property Purchase, we map the NGDRS rollout across 31 states/UTs, showing how digital closures **reduce transaction time from 20–25 days to 2–3 days and cut revenue leakage by 80%**. For ReAS, we project growth **from 300,000 to 1 million beds by 2030, serving 50 million migrants with 20–40% cost savings and 90–95% occupancy rates**.

For Green Buildings, we demonstrate how ECBC compliance and IGBC/GRIHA/LEED

certifications can save **300 billion electricity units and 250 million tonnes of CO₂ by 2030**, with state-level incentives delivering 3–15% FAR bonuses and payback periods of just 3–5 years.

Each chapter synthesises market size, growth trajectory, global and Indian case studies, implementation status, quantified impacts, and a 2030 roadmap, providing policymakers, financiers, developers, and technology providers with a concrete action framework. The integrated impact analysis shows that when deployed together, these five transformations will deliver 5–7 million affordable units annually (vs. 2–3 million today), unlock ₹2.5–3 trillion in real estate value, create 8–10 million jobs, and reduce 250 million tonnes of CO₂ emissions, directly operationalizing Viksit Bharat 2047's vision of inclusive, sustainable urbanization.

This is not a forecast; it is a blueprint. The technologies exist, the policy frameworks are emerging, the market demand is proven, and the capital is ready. What remains is execution at scale, coordinated action across central and state governments, private-sector innovators, and financial institutions to turn these horizons into reality by 2030.

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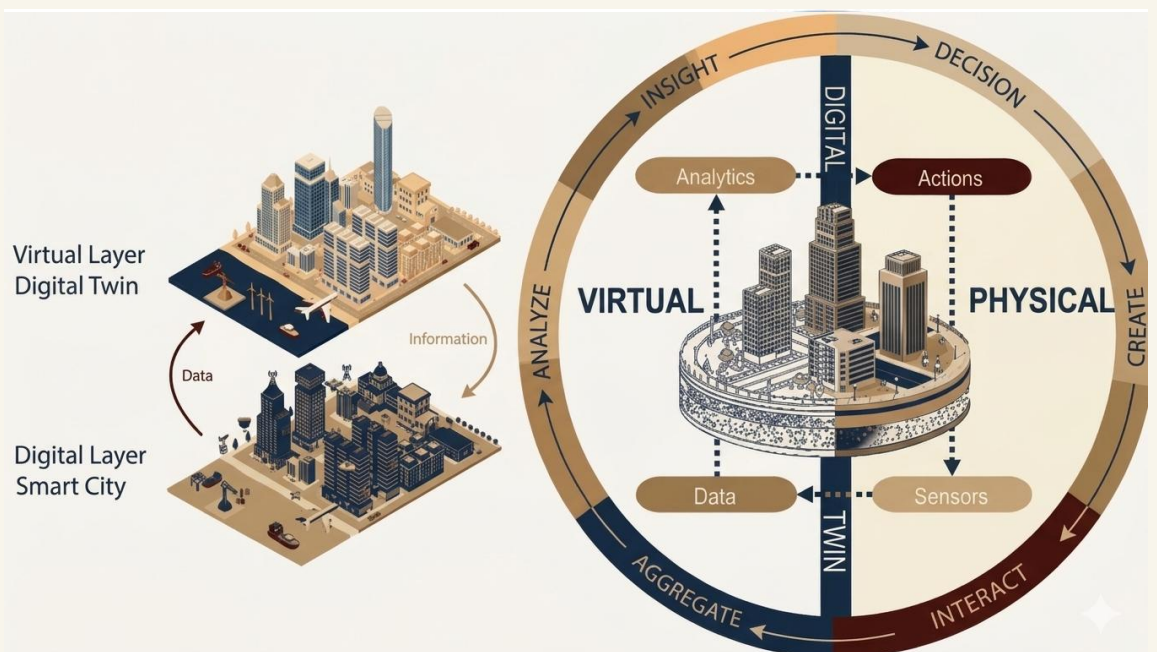
2.1

Digital Twins as Decision Infrastructure

Digital twin technology creates virtual, data-driven replicas of physical assets - buildings, infrastructure systems and entire cities, enabling real-time monitoring, simulation, analysis and optimisation. By integrating data from sensors, IoT devices, BIM models, and operational systems, digital twins enable decision-makers to test scenarios, predict outcomes, and intervene proactively rather than reactively.

However, digital twins do not transform housing outcomes on their own; they serve as decision-support infrastructure whose effectiveness depends on the systems surrounding them. Their impact is realised only when data is reliable, standardised, and consistently maintained; when institutions have both the capability and authority to act on the insights generated; when procurement frameworks prioritise lifecycle performance over lowest upfront cost; and when accountability mechanisms explicitly connect digital outputs to measurable improvements in construction timelines, cost efficiency, safety, and long-term asset performance.

In the Indian housing context, particularly in affordable housing and large public programs, digital twins can enable better planning, risk mitigation, construction efficiency, and operational optimisation. But they remain enablers. The transformation lies in institutional behaviour change, not in software deployment.



2.2

India's Digital Twin Moment

India's digital twin market in Housing is entering a phase of rapid expansion, projected to grow from USD 546.7–842.8 million in 2024 to USD 2.2–12.0 billion by 2030, reflecting a CAGR of 21.5–39.3%. This trajectory mirrors the broader construction sector's growth, which is expected to expand from USD 1.04 trillion to USD 2.13 trillion during the same period. This expansion provides a fertile environment, but scale alone does not guarantee efficiency.

India is structurally well-positioned for large-scale digital twin adoption due to:

Nationwide 5G now covers 99.6% of districts through over 4.7 lakh base stations, enabling low-latency data flows. More than 22.9 million smart meters generate real-time consumption data suitable for integration into building- and neighbourhood-level twins. Under the India AI Mission, over 38,000 GPUs are being deployed to support large-scale simulation and predictive analytics, while government investments of nearly USD 36 billion in cloud infrastructure are creating secure, scalable platforms for deployment.

These elements together form a strong technological backbone for digital twin adoption. However, the mere availability of infrastructure does not guarantee systemic integration. Unless connectivity, data systems, and computing capabilities are embedded into standardized public delivery frameworks, digital twins are likely to remain isolated pilot initiatives rather than evolving into scalable national productivity tools.



2.3

Implementation and Impact

Global and Indian experience shows that digital twins deliver measurable results when embedded into project delivery rather than used solely for visualization.

The Statue of Unity project applied BIM-enabled digital twin workflows to resolve over 70 critical issues before fabrication, enabling completion two months ahead of schedule and achieving a 25% improvement in resource utilization.

Internationally, Takenaka Corporation in Japan reduced survey photo production time by 90% using Matterport-based twins, while Swinerton in the United States used digital twins for remote collaboration during COVID-19, cutting travel and preventing costly errors through virtual inspections.

These gains were achieved under specific enabling conditions, including high project value, strong contractor capability, centralized decision-making authority, and clearly defined digital deliverables embedded within contracts. In the absence of these structural factors, the measurable benefits of digital twins tend to diminish significantly, limiting their impact on cost, time, and performance outcomes.



Figure 2.2. Statue of Unity: The world's tallest statue (Source: [geospatialworld](#) & [L&T Constructions](#))

2.4

Digital Twins Enter the Mainstream of Public Projects

India has moved beyond pilots in several high-profile initiatives. Amaravati in Andhra Pradesh is the world's first full-city digital twin, supporting real-time optimization of land use, utilities, and mobility. Mumbai's ₹155 crore digital twin spans nearly 500 square kilometres and supports disaster management, infrastructure monitoring, and property tax assessment. Cities such as Pune, Surat, Bhopal, and Bhubaneswar operate Integrated Command and Control Centres (ICCCs), while under the Smart Cities Mission, 95% of projects have been completed with an investment of ₹1.53 lakh crore, and all 100 smart cities now operate ICCCs.

The National Highways Authority of India mandates BIM Level 2 for highway projects above ₹100 crore, institutionalising model-based planning and execution. In housing, PMAY has begun integrating digital twin approaches across nearly 15 lakh houses nationwide, signalling a shift from construction-only monitoring toward lifecycle-based asset management. Most adoption remains concentrated in flagship cities and large-value projects. Tier-2 and Tier-3 housing ecosystems still lack structured twin-based workflows.



Figure 2.3. The rise of digital twins in smart cities (Source: smarcitiesworld.net)



By 2030, mainstream adoption could reduce construction timelines by around 35%, lowering project durations from a baseline index of 100 to approximately 65. Rework costs may decline by 25%, from roughly ₹100 to ₹75 per square foot, generating multi-billion-rupee savings at scale. Overall project costs could fall by 20–50%, safety incidents by up to 70%, and material waste by 40–50% through better planning and real-time coordination. Operational gains are equally significant. AI-driven optimisation can reduce energy consumption by 20–30%, supporting emission reductions of 30–45% and India's net-zero objectives. The PropTech market is projected to grow by over 313%, from USD 0.92 billion to USD 3.8 billion, while 75% of developers are expected to prioritise AI integration by 2025. Digital twin-enabled virtual property tours are increasing conversion rates by around 30%, and predictive maintenance is reducing ownership costs by 25–30%. The smart homes market is expected to grow from USD 5 billion to USD 25.64 billion by 2030.

These outcomes are achievable only when lifecycle-based procurement replaces lowest-cost tendering, ensuring long-term value rather than short-term savings; when digital deliverables are made contractually enforceable rather than optional add-ons; when common data standards are adopted nationally to ensure interoperability and consistency; when Urban Local Bodies maintain structured and up-to-date asset registers; and when insights generated by digital twins actively inform real decision loops such as design modifications, construction sequencing, and maintenance planning. Without these structural conditions, digital twins risk devolving into visualisation dashboards with limited fiscal or operational impact.



Technology Is Not the Constraint Anymore

Despite this momentum, the central question is not whether digital twins can transform housing in India, but whether institutions, incentives, and capacities can scale fast enough for this transformation to become systemic by 2030. India already possesses the core technological building blocks - connectivity, sensors, cloud infrastructure, AI capacity, BIM mandates and a network of smart cities with operational command centres. What remains uncertain is whether these elements will be stitched together into a standardised, outcome-driven approach to housing delivery, rather than remaining isolated showcases.

From Showcase to Standard Practice

For digital twins to meaningfully reshape housing outcomes, three fundamental shifts are required. First, digital twins must move from exceptional projects to standard practice. Flagship examples such as Amaravati or Mumbai demonstrate feasibility, but they do not yet influence the average Tier-2 city project or a typical PMAY housing scheme. For real impact, government-funded housing and urban projects above a defined threshold, such as ₹50–100 crore, should be required to adopt digital twin-based workflows across design, construction, and initial operations. Without such mandates, adoption risks remaining fragmented and dependent on individual champions.

Closing the People and Process Gap

Second, India must address the people and process gap alongside the technology gap. While investments in networks, meters and computing infrastructure are substantial, many Urban Local Bodies, housing boards and developers still struggle with basic data discipline: accurate as-built drawings, structured asset registers, and systematic change management. A digital twin built on weak or inconsistent data quickly degrades into an expensive dashboard with limited decision value. Closing this gap requires structured training in BIM and twin-based thinking, common data standards across ministries and cities, and explicit digital twin deliverables embedded in DPRs, tender documents, supervision contracts, and O&M agreements. The primary constraint is organisational capability, not software availability.

Focus Where the Leverage Is Highest

Third, prioritization is essential. Attempting to create high-fidelity twins for every asset simultaneously is neither practical nor necessary. The greatest returns lie in high-leverage domains: large affordable housing programs where marginal efficiency gains scale across millions of units; high-risk urban zones prone to flooding, seismic stress, or infrastructure overload; and transit-oriented, rental, or hostel corridors where utilization, safety and resident experience are critical. In these areas, government and industry should commit to end-to-end twin-based delivery and track measurable outcomes in time, cost, risk, and energy performance.

Policy-Level Requirements

The scaling of digital twins in housing depends fundamentally on policy design rather than technology availability alone. To institutionalize adoption, government-funded housing and urban infrastructure projects above a defined threshold, such as ₹50–100 crore, should mandate twin-based workflows across design, construction, and early operations. At the same time, existing BIM guidelines must evolve into enforceable national interoperability standards that clearly define minimum data fields, standardized handover formats, open APIs, and robust security and privacy protocols to prevent fragmentation and vendor lock-in. Additionally, funding mechanisms under programs such as Smart Cities, PMAY, and state housing schemes should partially link disbursement to verified improvements in measurable outcomes including reduced construction timelines, lower rework rates, and improved energy efficiency. In effect, policy must shift from focusing on digital implementation as a procedural requirement to emphasizing measurable performance delivery across the asset lifecycle.

Market-Level Dynamics

The diffusion of digital twins at the market level ultimately depends on aligned incentives rather than technological availability alone. Adoption can be accelerated through targeted measures such as faster regulatory approvals for twin-enabled projects, FSI incentives, improved access to green finance, and viability gap support linked to measurable lifecycle savings. While India's PropTech market is projected to grow from USD 0.92 billion to USD 3.8 billion and the smart homes segment from USD 5 billion to USD 25.64 billion by 2030, market expansion alone will not guarantee widespread twin adoption. Uptake will slow if return on investment remains unclear, if developers and buyers continue prioritizing upfront cost over lifecycle efficiency, if digital expertise remains concentrated among a limited set of vendors, or if interoperability challenges persist. For digital twins to extend beyond premium real estate segments, they must demonstrate clear and time-bound financial returns, ideally within a two- to three-year horizon.

Capacity-Level Constraints

Capacity constraints remain the most underestimated barrier to scaling digital twins in housing. India's challenge is not connectivity or computing power, but organizational capability. Incomplete as-built records, weak data discipline, fragmented asset registers, shortage of trained BIM professionals, and limited digital literacy within Urban Local Bodies reduce the effectiveness of twin implementation. When built on inconsistent data, a digital twin becomes a decorative interface rather than a decision tool. Addressing this requires establishing dedicated Digital Twin Cells within housing agencies, forming cross-disciplinary teams, standardizing training, and embedding digital milestones into DPRs and O&M contracts. While technology can scale quickly, institutional capability develops only through deliberate and sustained effort.



2.5

India's Roadmap for Digital Twin Adoption

To align digital twin adoption with the Viksit Bharat 2047 vision, four enabling actions become critical. Policy frameworks should link a portion of Smart Cities, PMAY, and state housing funds to verified improvements delivered through digital twins such as reductions in construction time, rework, and energy use. Standards must evolve from fragmented BIM guidelines into a clear, enforceable national framework defining minimum data requirements, handover formats, and interoperability norms, preventing cities from reinventing systems or becoming locked into proprietary silos. Capacity building should focus on establishing dedicated Digital Twin Cells within leading cities and housing agencies small, cross-functional teams that operate twins in-house and later mentor other jurisdictions. Finally, private sector participation should be encouraged through incentives such as faster approvals, FSI benefits, green finance access, or viability gap support for projects that commit to measurable twin-based performance on cost, time, and emissions.



Why Digital Twins Could Still Underperform

A balanced assessment also recognises the risks. Digital twins may fail to deliver their potential if they are treated merely as premium visualisation tools rather than cost-saving and risk-reducing infrastructure; if procurement continues to prioritise lowest upfront cost over lifecycle value; if data governance, privacy, and security frameworks remain ambiguous; or if skills remain concentrated among a few vendors and metropolitan regions. In such a scenario, India will continue to build houses and cities, but with avoidable delays, higher lifetime costs, and elevated emissions leaving the housing challenge structural rather than resolved.

From Ambition to Benchmark

The way forward is therefore to treat these risks as design constraints today. Lifecycle thinking must be embedded into DPRs and tenders, digital deliverables must be verifiable rather than symbolic, data-sharing and security frameworks must be clearly articulated, and public agencies must build internal capability instead of outsourcing all intelligence. Under these conditions, the projected 2030 outcomes - **approximately 35% faster construction, 25% lower rework, 20–30% energy savings, and 30–45% emission reductions** can move from optimistic projections to expected benchmarks, positioning digital twins as foundational infrastructure for India's housing and urban future.

The core insight is straightforward: digital twins, on their own, will not transform India's housing sector. The real transformation depends on institutions that use digital twins to enforce accountability, improve efficiency, and embed lifecycle thinking into planning, construction, and operations. The distinction is critical, because it determines whether India reaches 2030 with scalable, performance-driven housing intelligence or merely accumulates a series of expensive digital dashboards with limited structural impact.



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3.1

Overview

Artificial Intelligence in housing leverages machine learning, automation, and real-time data to streamline loan decisions, property valuations, operations, and occupant services across the entire housing lifecycle. It enables the sector to shift from manual, episodic processes toward more predictive and scalable workflows. However, AI does not solve housing challenges by itself. It functions as an enabling infrastructure for better decision-making. Its effectiveness depends on data quality, regulatory clarity, institutional capability, and alignment of incentives across lenders, developers, platforms, and public agencies.

Unlike traditional rule-based systems that apply fixed logic, AI models keep learning from new data. Lenders use it to assess risk and detect fraud in seconds, developers use it to optimise construction and building operations, and property managers use it to automate tenant services. India has emerged as an important hub for AI-powered property services, with applications spanning automated underwriting, fraud detection, intelligent building management, and personalized tenant and buyer experiences. The transformation, however, lies not in the algorithm itself, but in how institutions redesign processes around it.

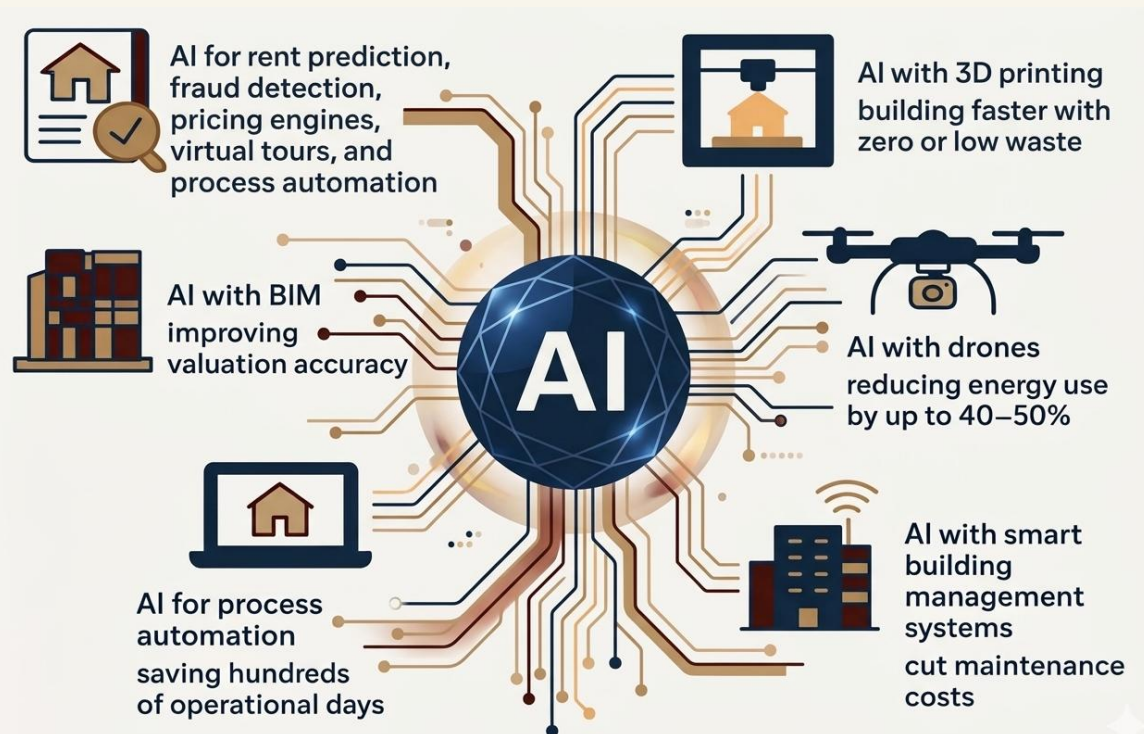


Figure 3.1. AI's integration with Proptech

3.2

Market

India's PropTech market, heavily powered by AI technologies, is growing rapidly. It was valued at about **USD 1.2 billion in 2024** and is projected to reach around **USD 3.6 billion by 2033**, at a CAGR of roughly 13%. Other estimates place it at USD 1.66 billion in 2025, rising to USD 4.29 billion by 2031 at nearly 17% CAGR. This reflects strong momentum driven by a large housing demand base, tech-savvy consumers, and growing venture capital interest.

This growth is not limited to search and listing portals. It increasingly includes AI-led underwriting engines, pricing models, workflow automation tools, virtual tour platforms, and smart building systems. Together, these are gradually reshaping how homes are financed, priced, sold, and managed.

However, market growth alone does not guarantee equitable impact. AI adoption typically scales first in segments where data is well structured, transaction sizes are large, risk profiles are easier to model, and monetization pathways are clear and immediate. As a result, there is a structural risk that efficiency gains will concentrate within premium and formal housing markets, where digital visibility and profitability are already strong. Unless policy frameworks and capital allocation strategies deliberately extend AI applications into affordable and informal housing segments, the technology may deepen existing divides rather than reduce them.

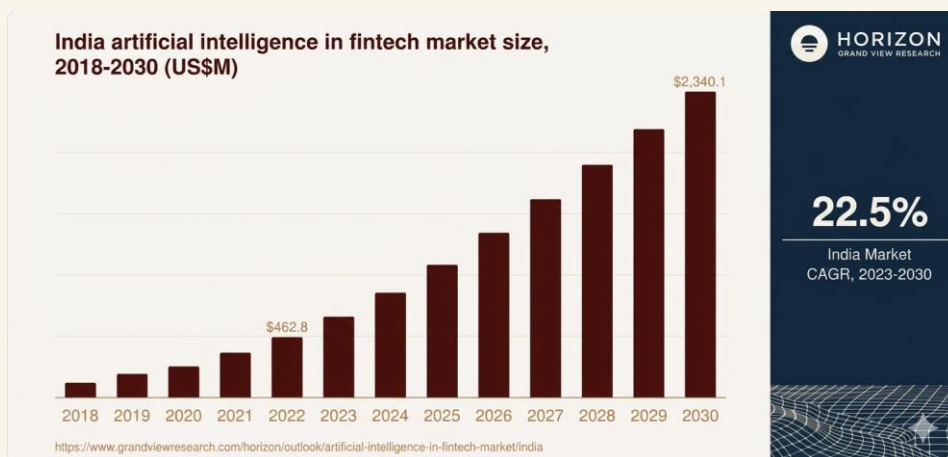


Figure 3.2. AI's Fintech market size

3.3

Implementation and Impact

Globally, AI's impact on housing and real estate is already visible across key use cases:

Fannie Mae (USA) uses AI to scan millions of loan applications in real time, spotting suspicious income claims, occupancy misrepresentation, and behavioral red flags. This has contributed to a major reduction in fraud and avoided significant annual losses.

Zillow and Redfin (USA) apply AI to property photos, neighborhood data, and thousands of past sales to generate highly accurate valuations. Their models can factor in kitchen and bathroom quality, visible damage, and proximity to infrastructure, delivering estimates with far lower error than traditional methods and sharply reducing appraisal time and bias.

Re-Leased (UK) uses AI to automate maintenance ticketing, scheduling, and equipment failure prediction for property managers. Tenants raise issues digitally, AI categorizes and prioritizes them, and the system learns patterns to predict failures weeks in advance, improving response times and cutting maintenance costs.

Mogul.sg (Singapore) combines property data with an AI chatbot that instantly matches buyers and sellers. It reduces brokerage commissions and shortens transaction cycles, turning what used to take weeks into a much more efficient, conversational process.

NUS researchers (Singapore) have developed deep-learning valuation models trained on large transaction datasets that explain a very high share of price variation with relatively low error, while **Reonomy (USA/Global)** uses AI and natural language processing to unify fragmented property records from dozens of sources into a single view, compressing due diligence from months to days.





In India, AI adoption is spreading across housing finance, PropTech platforms, and developers:

Lenders such as **ICICI Home Finance**, **SBI**, **Bajaj Housing Finance**, **Piramal Capital & Housing Finance**, **Indiabulls Housing Finance**, and **Can Fin Homes** be using AI-driven loan origination, alternative-data underwriting, chatbots, e-KYC, and early-warning systems. Many can now approve or pre-approve loans in 2–3 days instead of weeks, with lower processing effort and better risk control.

- **BASIC Home Loan** processes over USD 1 billion in home loan applications every month through its AI assistant (HOM-i), often providing decisions within 24 hours across hundreds of districts.
- **SBI** has disbursed tens of thousands of crores in digital SME loans, including many cases where approvals are completed in seconds once data is available.
- **Bajaj Housing Finance** issues digital sanction letters in around 10 minutes and completes disbursals in roughly 48 hours for eligible loans.

PropTech platforms such as NoBroker, Housing.com, PropTiger, and others deploy AI for rent prediction, fraud detection in listings, pricing engines, virtual tours, and workflow automation. For example:

- **Housing.com's** AI-driven price trend engine provides instant valuations and market insights to millions of users in major cities.
- **Square Yards** uses AI across its marketing and sales stack, reporting significantly higher user engagement and conversion rates across the properties it manages.

These tools help improve valuation accuracy, strengthen trust in listings, and save hundreds of operational days through automation.

- Developers including **Godrej Properties**, **Tata Realty**, and **DLF** are integrating AI with 3D printing, Building Information Modelling (BIM), drones, and smart building management systems. This supports faster construction with lower material waste, reduced rework, energy savings of up to 40–50% in some smart buildings, and lower long-term maintenance costs. AI-enabled systems can monitor and control lighting, HVAC, and other services, and predict when equipment will need attention before major breakdowns occur.
- These examples demonstrate operational gains. But they are concentrated where data quality is high and financial ticket sizes justify investment.

3.4

2030 Projected Performance Gains:

If AI is deployed comprehensively across India's housing ecosystem by 2030, the measurable improvements can be substantial along several dimensions:

Loan Processing

End-to-end processing time for many home loans could compress from 4–8 weeks to about 3–7 days, a 60–85% reduction. For salaried borrowers with good documentation, processing might fall from 4–5 days to as little as 10 minutes–24 hours. For self-employed borrowers, it could come down from 7–10 days to roughly 1–2 days, supported by alternative data sources and automated verification.

Fraud Detection

Accuracy in detecting suspicious patterns could rise from rule-based levels to 97% or higher as AI models learn from larger transaction datasets and richer signals. This would significantly strengthen security for lenders and genuine borrowers, and lower credit losses.

Property Valuation

Typical error margins in valuations could improve from roughly $\pm 15\text{--}20\%$ under traditional, manual methods to around $\pm 5\text{--}9\%$ with AI, a threefold improvement. This would support more transparent pricing, better credit decisions, and fewer disputes between buyers, sellers, and lenders.

Lead Conversion

AI-powered targeting, recommendations, and conversational interfaces are expected to lift conversion rates by 20–30%, with digital channel conversions increasing even further as GenAI-driven journeys become more personalized and responsive.

Operational Productivity

Banking and housing finance operations can see productivity gains in the range of 34–46% by 2030, as repetitive tasks are automated and workflows are streamlined. Customer service functions could achieve close to 40% productivity improvement, credit and collections in the mid-30% range, and operational cost per loan or per property serviced may fall to a fraction of current levels through automation and predictive tools.

These projections illustrate the scale of performance change that AI can unlock if it is adopted deeply and consistently. These projected outcomes are achievable only under clearly defined enabling conditions.

AI systems must integrate not just traditional banking and credit bureau data, but also semi-formal signals such as GST filings, digital payment histories, municipal records, and structured rental data to accurately assess a broader borrower base. At the same time, lenders require regulatory clarity around explainability, auditability, and bias mitigation; without this, institutions will continue layering manual checks over AI outputs, weakening efficiency gains. Progress also depends on reliable digital public infrastructure, including operational land record digitization, standardized building approval APIs, and interoperable urban data platforms. Finally, incentives must align toward affordable lending, ensuring that AI is deployed for low-ticket and PMAY-linked loans rather than being confined to high-value urban mortgages.

In the absence of these structural conditions, AI-driven performance improvements will remain concentrated and localized rather than systemic and inclusive.

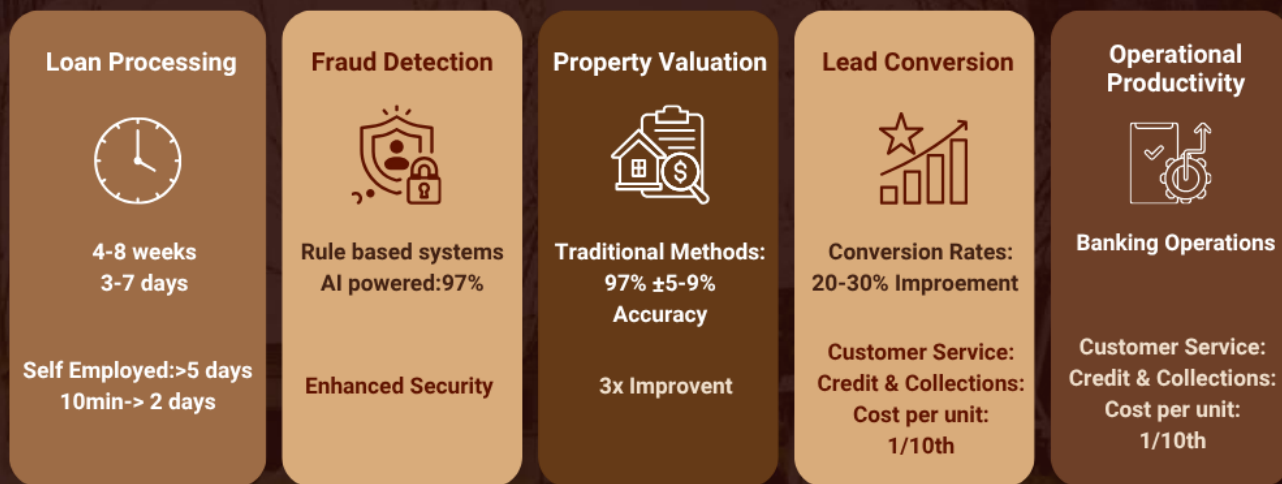


Figure 3.2. AI's transformative impact on India's Housing Ecosystem

Policy-Level Requirements

AI adoption in housing finance and operations must be anchored in public policy architecture rather than market enthusiasm alone. First, regulatory frameworks must institutionalize explainable AI standards. Clear guidelines on transparency, audit trails, and fairness will reduce lender hesitation and accelerate adoption. Second, public digital infrastructure should integrate housing-relevant datasets including land records, property tax data, building approvals, and rental histories into standardized, machine-readable formats accessible through secure APIs. Third, government schemes such as PMAY can serve as catalytic platforms for AI deployment in affordable housing by linking subsidies with AI-based risk assessment models that incorporate alternative data sources.

Finally, performance-linked policy design should track not only speed and efficiency, but distributional outcomes such as the share of AI-supported loans reaching low-income households or Tier 2 and Tier 3 cities. Policy must treat AI as shared financial infrastructure, not merely as proprietary innovation.

Market-Level Dynamics

At the market level, AI adoption depends on clear economic incentives. Financial institutions and developers will scale AI only if it reduces cost of acquisition, lowers credit losses, improves conversion, or enhances asset performance within a defined time horizon. However, market incentives naturally favor lower-risk, higher-margin segments. Without targeted incentives such as blended finance structures, risk-sharing mechanisms, or regulatory encouragement for alternative data lending AI will disproportionately serve borrowers who are already digitally visible and formally employed. For AI to meaningfully reduce India's projected housing shortfall, capital allocation must expand into underserved borrower segments and rental housing markets.





Capacity-Level Constraints

The largest constraint to scaling AI in housing is institutional capability rather than technological availability. Effective AI deployment requires high-quality, structured datasets, skilled model validation teams, strong coordination across credit, compliance, IT, and operations functions, and continuous monitoring for bias and performance drift. Many smaller lenders, housing boards, and regional developers currently lack this integrated capability. In the absence of structured training, standardized validation processes, and adequate supervisory capacity within regulators, AI systems risk becoming opaque “black boxes,” leading either to excessive automation without safeguards or excessive caution that undermines efficiency gains. Capacity building must therefore prioritize AI literacy within banks and housing agencies, regulatory upskilling for model oversight, standardized audit frameworks, and deeper partnerships between fintech firms and public institutions. While technology can scale rapidly, institutional maturity develops only through sustained and deliberate effort.

3.5

Will AI Solve India's Housing Crisis or Just Make Cities Smarter?

Given this strong progress, it is clear that India is already using AI in housing in meaningful ways. Salaried people in large cities like Mumbai and Bengaluru are getting home loans approved in hours through AI-enabled platforms such as BASIC's HOM-i. Big developers are using AI to save energy and predict maintenance in their projects. Digital platforms like Housing.com and Square Yards are using AI to price properties street-by-street with a high degree of accuracy. The technology clearly works where data is rich and transaction sizes are large. The key question is no longer whether AI can deliver efficiency. The real question is: will this wave of AI help close India's projected 31-million-home shortage by 2030, or will it mainly make the top 20% of the market faster and richer?

Today's most visible wins come from:

- BASIC Home Loan, which processes around USD 1 billion in loans every month and often provides decisions within 24 hours across about 650 districts.
- SBI, which has disbursed tens of thousands of crores in digital loans across hundreds of thousands of accounts, with some approvals completed in under a minute.
- Bajaj Housing Finance, which can issue sanction letters in about 10 minutes and complete disbursements within roughly 48 hours for eligible borrowers.
- Housing.com, whose AI price trend engine has been used by millions of people for instant valuations in major urban markets.
- Square Yards, which reports sharply higher user engagement and conversion on AI-enabled journeys while managing a large property portfolio.

However, these gains largely occur where data is clean (bank statements, GST records, credit bureau scores) and deals are relatively big (₹50 lakh-plus urban mortgages, mid- to high-end projects). India's core housing gap lies elsewhere:

- ₹5–15 lakh loans for small shop owners, daily wage workers, and PMAY families.
- Rental housing in Tier-2 and Tier-3 cities such as Indore, Coimbatore, and Lucknow.
- Self-built homes financed through informal incomes, UPI payments, small business cash flows, and unstructured rent histories.

Without deliberate policy and design choices, there is a real risk that AI will mainly speed up the “easy” 20% of the market and leave the “hard” 80% still struggling with paperwork, manual checks, and delays. The 2030 performance gains outlined in this chapter loans processed in days instead of weeks, fraud detection at 97% accuracy, valuations within a ± 5 –9% band, and 20–30% higher conversions are best viewed as conditional outcomes. They will become the everyday experience only if three critical things happen.

First, data must be made simple and shared. Government efforts like the National Urban Digital Mission (NUDM) and the India Urban Data Exchange (IUDX) are important starting points, but they need to translate into practical tools: for example, a unified, API-driven layer where land records, building approvals, utility connections, and even basic rent payment histories are available in a standard, secure, and machine-readable form. At present, AI works very well with structured banking and credit data, but it struggles to fully use “real life” signals such as UPI transaction trails, municipal tax records, or informal rental receipts that matter deeply in the affordable housing and unorganised rental segments where tenants and landlords operate outside formal lease agreements, registered transactions, and documented income verification, yet represent a significant share of India’s urban workforce and housing stock.

Second, investment must be directed to real housing problems, not only premium experiences. PropTech in India is expected to attract around USD 16 billion by 2030. For AI to contribute meaningfully to closing the housing gap, a substantial share of this capital needs to support affordable ownership, rental housing, and small-town solutions not just luxury virtual tours, sales dashboards, or high-end smart home features. Flagship schemes like PMAY can play a catalytic role by running AI pilots on low-income loans, blending subsidies with risk assessment based on everyday data such as GST filings, digital payments, and verified local histories.

Third, banks need simple rules they can trust. Banks love how fast and cheap AI makes loans, but they worry about decisions no one can explain. Imagine a ₹10 lakh loan gets rejected borrowers ask "why?", regulators demand answers, and courts want proof. Right now, AI feels like a "black box" where decisions happen but no one understands how.

Regulators can solve this easily with three steps:

- Safe test zones where banks try AI on real PMAY data, but with safety nets so no one gets hurt if something goes wrong.
- Clear checklists saying "AI must explain decisions in simple words anyone can understand."
- Easy audits with a 3-step review showing exactly how the data led to each decision.

When banks know exactly "how to prove AI is fair and right," they stop adding extra human checks that slow everything down. Clear rules build trust, and trust lets AI run at full speed.

If these three conditions are met, then by 2030 it is realistic to expect that one-day loan decisions will be common beyond just a handful of metro borrowers, AI valuations will support fairer pricing across more cities, and the national housing shortage could fall from a projected 31 million units to a lower, more manageable gap. AI would not solve every structural issue such as land constraints and income levels but it would help unlock credit, de-risk investments, and improve the functioning of the housing system for millions more households.

If they are not met, India will still see impressive, world-class applications: very fast approvals in a limited set of apps, highly optimised smart buildings in certain projects, and sophisticated pricing on popular platforms. But the broader picture particularly for affordable and informal housing may look much the same as today, with long waiting times, patchy access to finance, and persistent shortages.

For AI in housing to truly support the Viksit Bharat vision, it may need to be treated less as a proprietary advantage and more as part of the country's shared digital infrastructure. That would mean:

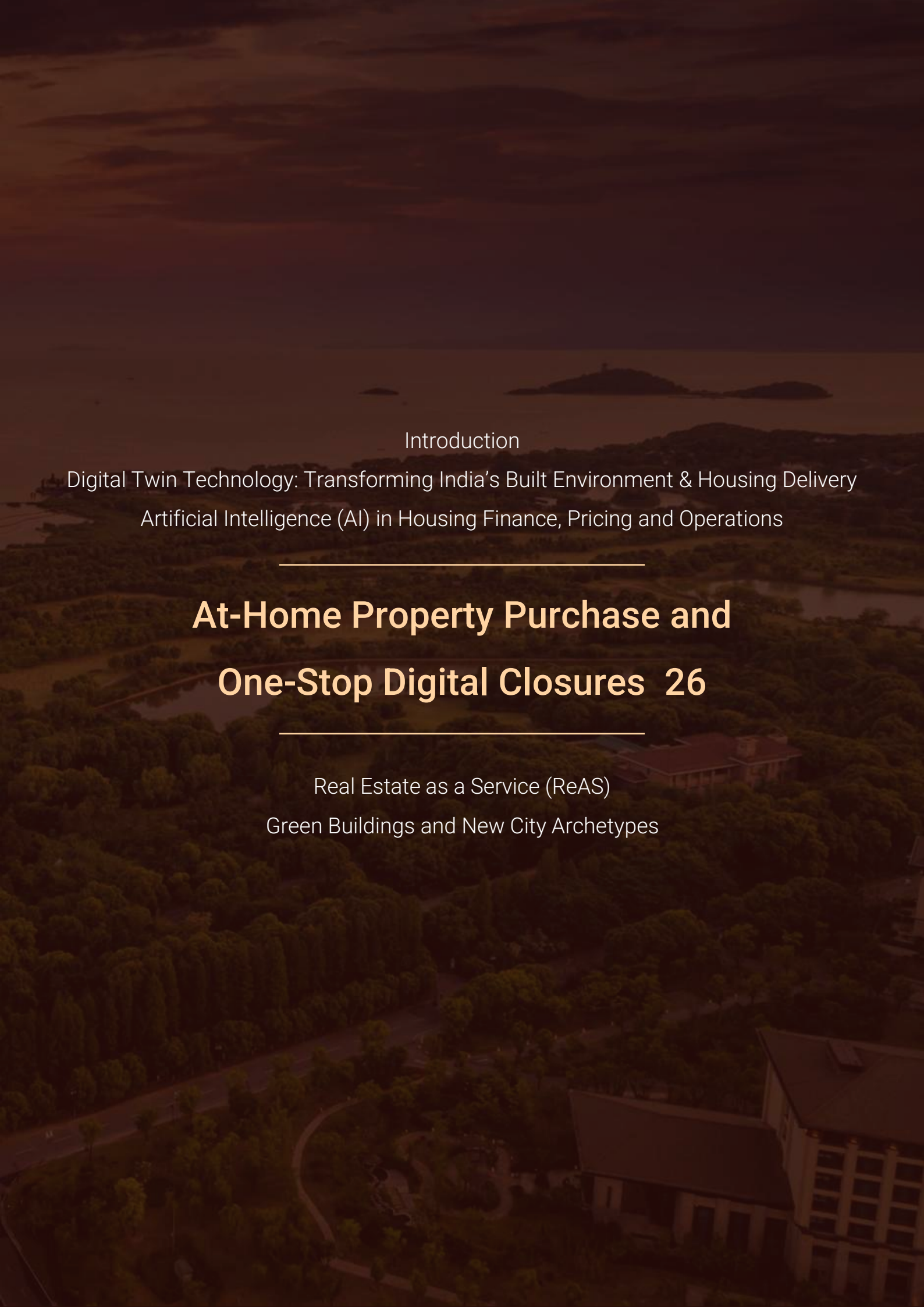
- Building common tools such as basic home price checkers, shared fraud-alert systems, and tenant risk scores that any regulated lender or platform can access.
- Tracking new success measures, such as how many low-income families receive AI-supported loans, how AI-enabled approvals are distributed across small towns and different demographic groups, and what portion of PropTech investment flows into affordability and rental solutions.
- Setting practical targets, such as requiring that by 2028 a meaningful share of low-income or government-linked housing loans are processed with AI support to improve both speed and fairness.

India is very likely to have world-class housing AI by 2030. The key choice is whether this capability is used mainly to speed up and refine outcomes for existing, better-served segments, or whether it is also harnessed to expand access and reduce the housing shortfall for the next 100 million urban residents. AI itself is neutral; the way it is built, governed, and steered will determine whether it makes housing more equal or more unequal. A Viksit Bharat in housing implies not just faster deals for the first 20 million urban households, but fairer opportunities and livable homes for the many millions who come next.

3

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5



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4.1

Overview

One-stop digital platforms are beginning to make it possible to buy a home in India from a laptop or smartphone. Property search, documentation, payment, and registration which once meant multiple visits to banks, brokers, sub-registrar offices, and municipal departments are gradually being woven into a single digital workflow. Regulatory reforms such as the National Generic Document Registration System (NGDRS) and state-level e-Khata certification are standardising records, automating stamp-duty calculations, and enabling e-sign and e-payment gateways. Together, these shifts support India's "Housing for All" vision while also creating new jobs in PropTech and fintech and reducing paper-based, manual processes.

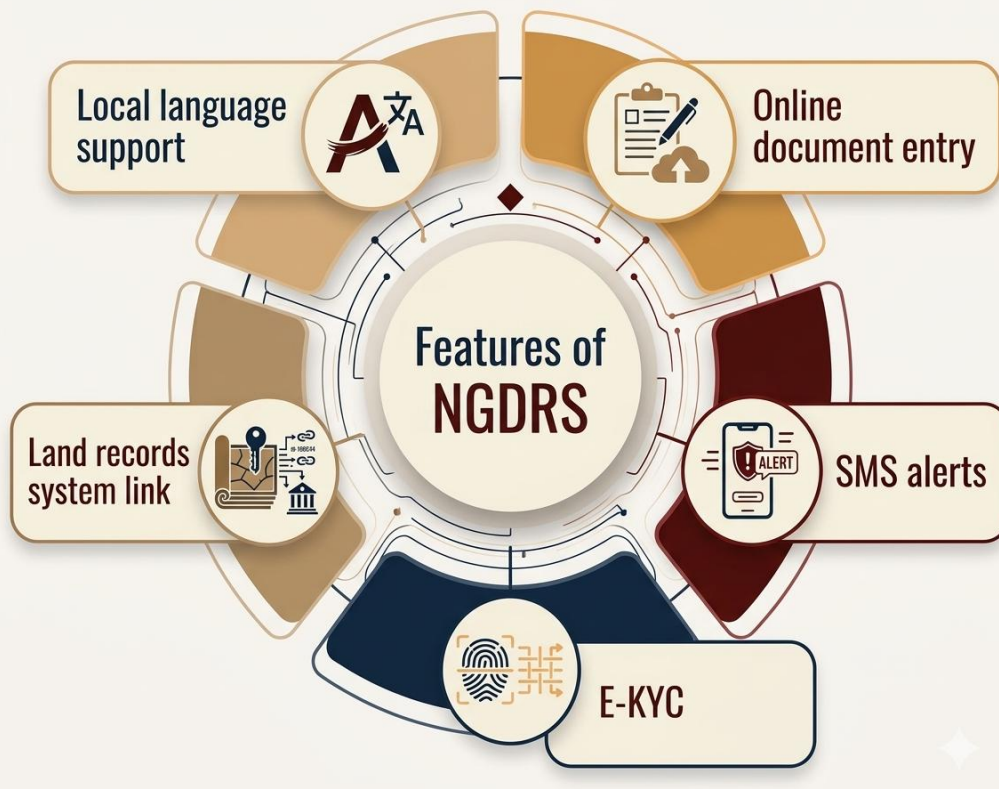
However, digital closure platforms are enablers, not transformations in themselves. Their effectiveness depends on legal clarity, record integrity, grievance mechanisms, cybersecurity safeguards, and institutional coordination across states. Without these supporting structures, digital systems risk accelerating flawed transactions rather than strengthening property security. Digital closure must therefore be understood as governance reform enabled by technology not merely digitized paperwork.

4.2

Market

The PropTech market that underpins these digital closures is already material. In 2025 it is valued at roughly USD 1.66–2.88 billion and is projected to reach USD 4–12 billion by 2030. NGDRS has been adopted by 31 states and Union Territories under the "One Nation, One Software" vision, transforming manual registration systems into online platforms covering sale, purchase, transfer, and other transaction types. Parallel "ease-of-construction" reforms are automating building permissions and reducing approval timelines from weeks to days. In other words, both the demand side (digital buyers and sellers) and the supply side (digital government rails) are maturing in tandem.

Yet infrastructure readiness does not automatically produce trust. One-stop digital closures can scale sustainably only when land titles are legally defensible, historical records are clean, reconciled, and fully digitized, inter-state standards are interoperable, and accessible dispute resolution mechanisms remain firmly in place. If these foundational conditions are not met, transaction speed may increase, but legal certainty and buyer protection may lag behind, creating systemic risks beneath the surface of apparent efficiency.



4.3

Implementation & Impact

At the state level, the impact of NGDRS and related initiatives is already visible. Punjab has deployed NGDRS across all 77 Sub-Registrar Offices, with 67% of registrations completed within two days, 99.90% error-free processing, and 89% of documents delivered within two days. Maharashtra has onboarded around 700 developers and integrated 519 registration offices, generating ₹4,633 crore in revenue between January and April 2025, with a 21% revenue increase and 8% year-on-year growth. Karnataka's launch of mandatory e-Khata digital property certificates in September 2024 helped drive ₹11,550 crore in revenue in the first half of FY25, with 5% growth.

Other states are experimenting with deeper innovation. Assam has combined NGDRS with blockchain in Darrang district to create tamper-proof registries. Andhra Pradesh scaled NGDRS statewide after pilots, integrating state systems for seamless end-to-end digital transactions. These deployments show that when digital registries are paired with strong administrative will, both efficiency and revenue outcomes improve.

On the platform side, private players demonstrate how user-facing innovation can ride on top of these rails. NoBroker, active in 30+ cities, has reportedly saved customers over ₹11,000 crore in brokerage and cut property listing time from three days to six minutes using AI tools like ConvoZen.AI and Google Gemini. Square Yards operates in more than 100 cities across nine countries, generating about ₹1,400 crore in revenue with a 51% CAGR and over USD 3 billion in annual gross transaction value.

Brixline, focused on Bengaluru, has achieved USD 50 million in annualised sales and ₹30 crore in home loans, with typical financing cycles of around 25 days. Zapkey, operating pan-India, guarantees home sales within 90 days by using 30-lakh-plus data points, accelerating sales by 65% and cutting processing time by 15–25 days. Housing.com and 99acres together attract 29.1 million monthly visits, 81% of which come from mobile, underscoring how deeply digital channels are already embedded in the property journey.

These examples show that when digital registries are combined with administrative commitment and user-facing innovation, efficiency and revenue gains follow. However, most gains remain strongest in formal, developer-led, and high-value segments.

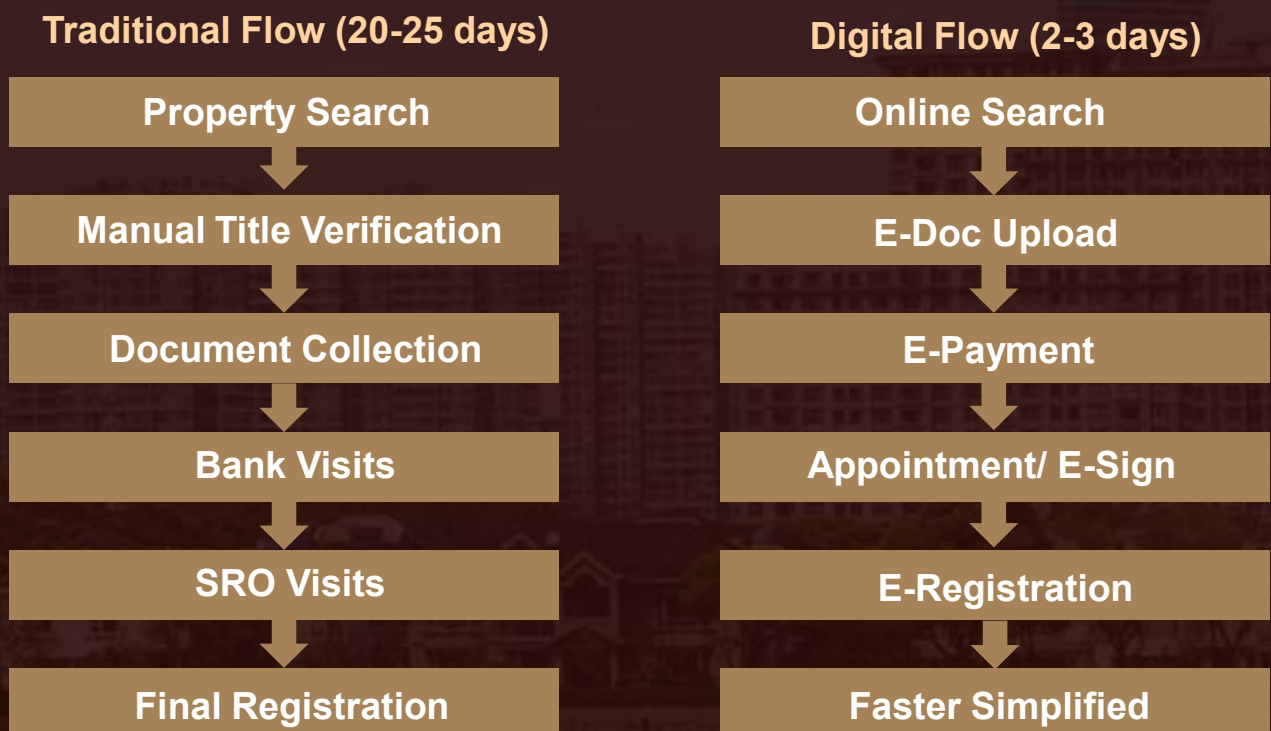
4.4

Metrics:

Across these public and private initiatives, a consistent set of quantitative gains is emerging. Digital closures reduce transaction turnaround time from 20–25 days to roughly 2–3 days an 85–90% reduction. Automated valuation, integrated e-payment, and secure digital records are cutting revenue leakage from stamp-duty evasion and manual errors by more than 80%. Manual visits to government offices fall by close to 87% as buyers complete most steps online. Document handling is becoming 85–95% error-free thanks to standardised e-forms and AI-driven verification. For millions of Indians, this means property acquisition that is faster, cheaper, and more transparent than before.

These outcomes are achievable only under clearly defined enabling conditions:

Legacy land records must first be reconciled, geo-tagged, and legally validated so that digital workflows operate on clean and defensible data. Digital registration systems must clearly define accountability in cases of defects, fraud, or post-closure title disputes to prevent ambiguity around liability. High-value property transactions also require strong cybersecurity architecture, including system redundancy, audit trails, and real-time fraud monitoring to safeguard data integrity. At the same time, digital speed must not eliminate access to grievance redressal; accessible and time-bound dispute resolution mechanisms are essential, particularly for vulnerable buyers. Without these structural safeguards, impressive efficiency metrics may conceal deeper legal and systemic fragility.



Policy-Level Requirements

For one-stop digital closures to mature into trusted infrastructure, policy architecture must evolve alongside technology. First, states must institutionalize standardized title assurance frameworks. This may include mandatory title defect insurance for Green-channel properties, statutory clarity on digital signatures, and uniform property identifiers linked to geospatial records. Second, a structured regularization pathway must exist for informal and semi-formal properties. Without this, digitization may widen the gap between registered and unregistered assets. Third, a national interoperability framework should ensure that property IDs, registry data, e-stamp systems, and KYC layers remain open and portable. Core rails must remain public infrastructure rather than platform-controlled ecosystems. Fourth, performance metrics must extend beyond transaction speed to include buyer protection, dispute resolution timelines, and inclusion of Tier 2 and Tier 3 cities. Digital closure policy must prioritize trust, fairness, and clarity not only convenience.

Market-Level Dynamics

Market adoption of one-stop digital closures will continue to be driven primarily by convenience, cost savings, and speed. Platforms that reduce brokerage fees, compress financing timelines, and enhance price transparency are likely to capture greater user share. However, market incentives naturally favor organized developers, clean-title projects, urban buyers, and high-ticket transactions where monetization is straightforward and risk is lower. In contrast, informal layouts, small plots, inheritance-related properties, and peri-urban expansions are harder to digitize, standardize, and monetize. Unless targeted incentives extend digital closure services to mass-market and affordable housing segments, the ecosystem will optimize for the easiest 30–40% of transactions while leaving the remainder only partially digitized. Capital allocation must therefore deliberately expand toward affordable housing integrations, structured informal rental documentation, low-cost digital facilitation services, and assisted phygital models for first-time buyers. Without inclusion-focused design, efficiency gains may inadvertently reinforce existing structural divides.





Capacity-Level Constraints

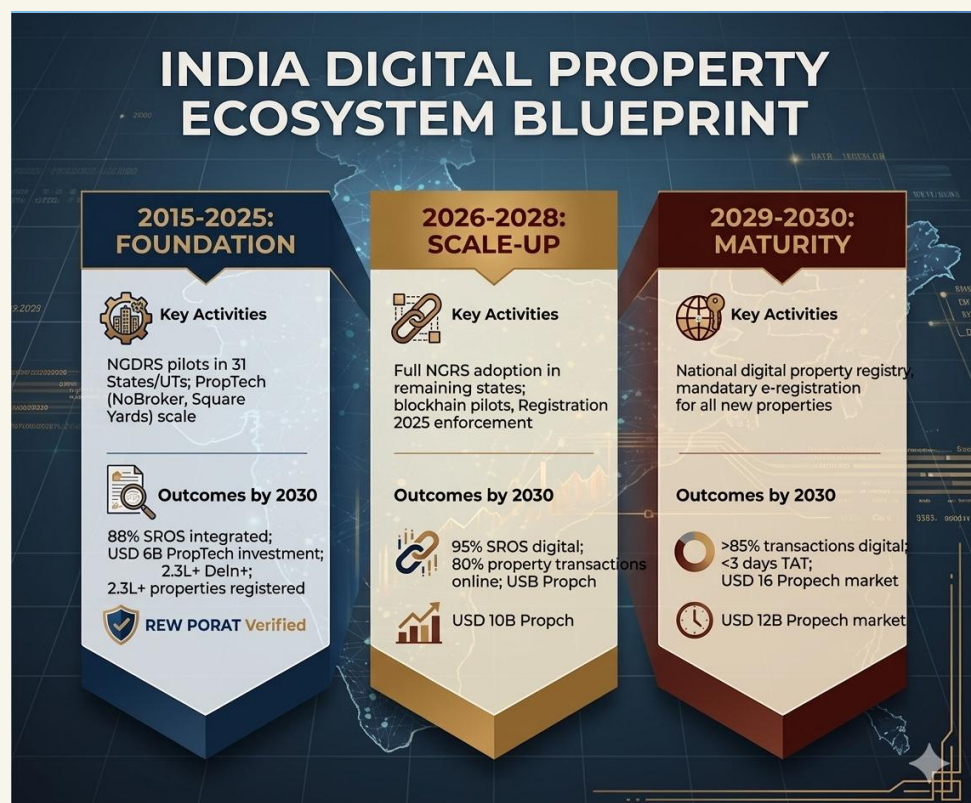
The largest constraint to scaling at-home property purchase is institutional and human capacity rather than technological availability. Sub-registrar offices require trained digital operators, standardized validation protocols, cybersecurity awareness, and audit readiness to ensure that digital processes remain secure and reliable. Municipal departments must maintain accurate, regularly updated, and interoperable property records, while judicial systems need to adapt to digital documentation, electronic evidence, and online redress mechanisms. At the citizen level, many buyers will continue to require assisted navigation for high-value transactions, making it essential to professionalize a phygital layer of trained digital closure facilitators or certified property advisors operating under clear codes of conduct and transparent fee structures. While technology can scale rapidly, public trust develops gradually; without systematic capacity building across administrative, legal, and user interfaces, digital closure systems risk achieving surface-level adoption without establishing long-term credibility.

4.5

Roadmap

Phase / Period	Key Activities	Outcomes / Targets by 2030
2015–2025 (Foundation)	NGDRS pilots in 31 States/UTs; PropTech platforms (NoBroker, Square Yards) scale	88% SROs integrated; USD 6B PropTech investment; 2.31L+ Delhi properties registered
2026–2028 (Scale-up)	Full NGDRS adoption in remaining states; blockchain pilots; Registration Bill 2025 enforcement	95% SROs digital; 80% property transactions online; USD 10B PropTech
2029–2030 (Maturity)	National digital property registry; mandatory e-registration for all new properties	>85% transactions digital; <3 days TAT; USD 12–16B PropTech market

Up to this point, the story is one of scale and efficiency. The key question that now arises is: what should India actually aim for with one-stop digital closures in the next decade?



4.6

What Should India Actually Aim for with One-Stop Digital Closures?

India already has the core ingredients for at-home property purchase. NGDRS, blockchain pilots, and mature PropTech platforms have proven that it is technically possible to achieve near-instant registrations, cut transaction times by almost 90%, and plug massive revenue leakages. The open question is no longer feasibility; it is about design choices what kind of digital property regime India should build, who it should protect first, and where it is acceptable to move more slowly or retain friction

First, protection must start with the most vulnerable buyers, not just the easiest projects. A purely efficiency-driven rollout will naturally favour greenfield projects, organised developers, and digitally savvy urban households segments that already face fewer risks. If policy is not intentional, the same digital rails that enable one-click closures in new townships may leave small buyers in informal layouts worse off by making regularisation harder and widening the gap between formal registered properties and informal, unregistered properties that lack clear title documentation.

To address this equity challenge, a more deliberate approach is needed: first, establish a structured regularisation pathway that allows informal property owners to voluntarily register titles through a simplified, subsidised process with government support; second, create a Green Channel for verified affordable housing and mass-market inventory, bundling strong protections standardised disclosures, basic title-defect insurance, and expedited closure to ensure that families committing their life savings are protected regardless of project formality; and third, use digital tools to gradually formalise informal rentals, by incentivising landlords and tenants to log rental agreements, payment histories, and maintenance records on secure platforms linked to IUDX and NGDRS, thereby building verifiable transaction trails that AI can eventually use to extend credit and services to the informal segment. Such an approach transforms digital closure platforms from tools that entrench division into bridges that progressively formalise and protect India's entire housing market.



Second, India must define a small set of non-negotiables for any digital closure and decide where human judgement is essential. Today's narrative emphasises convenience fewer visits, faster approvals but a deeper framing would insist that: (1) every buyer clearly understands the rights acquired and residual risks; (2) there is a clearly identified entity state, insurer, or lender accountable if a Green-classified property later proves defective; and (3) there is a simple, time-bound, largely online redressal path. At the same time, for borderline cases such as regularised colonies, peri-urban extensions, or complex inheritances, a credible architecture must build in human decision nodes district-level digital adjudication benches or accredited title specialists rather than pretending that algorithms alone can resolve decades of legal and social complexity.

Third, the underlying rails must be open, public, and phygital-ready, not controlled by a few dominant platforms. The vision of a "UPI for Property" only works if core elements property ID, title status, registry access, e-stamp, and KYC remain public, interoperable infrastructure with data portability by design; otherwise, a handful of platforms could become gatekeepers to buyers, data, and risk signals. In parallel, India should treat the phygital transition as a feature: many citizens will continue to want a human guide for high-value decisions even when every step is digital.



Defining and professionalising this role through a recognised cadre of trained “digital closure facilitators” or “property sahayaks”

bound by clear codes and transparent fees will ensure that the human layer reinforces, rather than undermines, the integrity of the digital system. Finally, India needs to be honest about failure modes and design for graceful degradation. Systems will face outages; cyber incidents will occur; exceptional edge cases will surface. A mature digital property regime prepares for this by maintaining secure backups for critical records, defining clear protocols for rolling back fraudulent transactions, and allowing certain automated flows to be slowed or paused without paralysing the market. Thought leadership here is not about promising perfection; it is about demonstrating how the system can fail safely without destroying public trust.

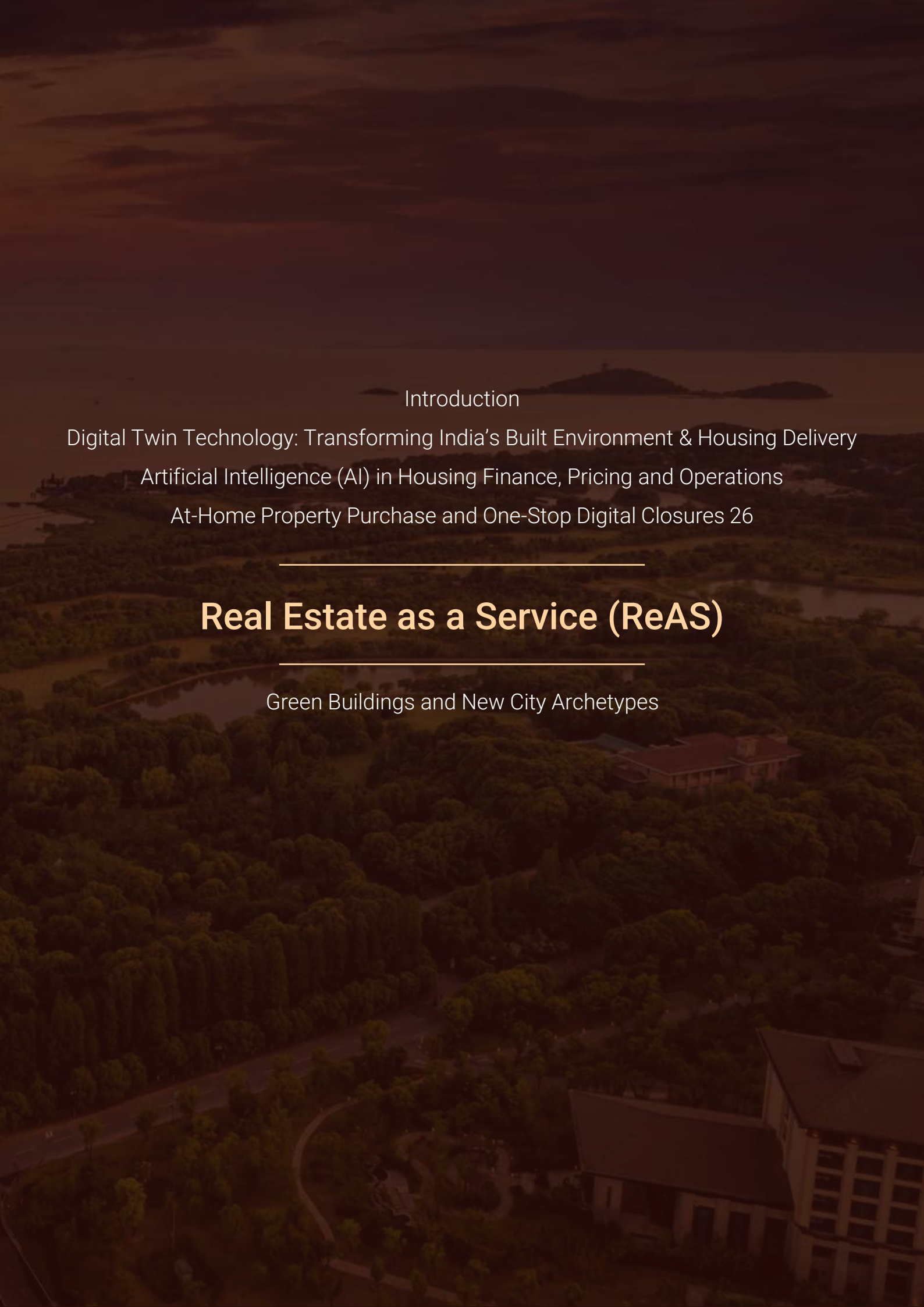
If these deeper questions are confronted head-on, India’s 2030 vision becomes more than a set of adoption statistics. One-stop digital closures would embody three concrete promises to the citizen: “I understand what I am buying,” “If something goes wrong, I know who is accountable,” and “I do not need personal influence to be treated fairly.” This is a much higher bar than simply closing a deal from a smartphone but meeting it is what would make India’s digital property ecosystem not only efficient and large-scale, but also genuinely just and world-class.

If digital closure infrastructure is paired with legal clarity, interoperable public rails, institutional capacity, and inclusive policy design, India can build a property ecosystem that is not only faster and larger, but more secure and equitable. If these conditions are not met, India will still have impressive platforms and high digital adoption statistics but trust gaps, informal exclusions, and legal complexity will persist beneath the surface. Technology enables. Governance determines outcomes.

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5.1

Overview

Real Estate as a Service (ReAS) is reshaping India's urban rent and ownership landscape by delivering managed, subscription-oriented, fully-serviced housing models including co-living, student housing, and managed rentals. Unlike traditional rentals where tenants deal directly with individual landlords, ReAS operators lease, aggregate, and professionally manage housing assets, then offer them as flexible, all-inclusive packages. Tenants pay a monthly fee covering rent, Wi-Fi, housekeeping, security, and community amenities, while operators use technology to optimize occupancy, reduce churn, and deliver institutional-quality service. This model unlocks underused housing stock and purpose-built assets, making urban living more affordable, flexible, and convenient for students, migrants, and young professionals. At the same time, it provides institutional investors with recurring revenue streams and higher yield potential. Its long-term success, however, depends less on apps and more on policy clarity, location strategy, and governance discipline.

5.2

Market Dynamics

India's ReAS market is experiencing robust growth. It is valued at **USD 1.6 billion in 2024** and projected to exceed **USD 3.8 billion by 2030 (CAGR 15.3%)**. Organized beds will grow from 300,000 in 2025 to 1 million by 2030. Major operators include Stanza Living (75,000 beds, 93%+ occupancy), Zolo Stays (50,000 beds, 80–90% occupancy), Nestaway, OYO Life, OxfordCaps (20,000+ PBSA beds), Settl (8,000 beds), Colive, and YourSpace. These companies have raised over USD 32 million in 2025 and are expanding rapidly across Tier-1 and Tier-2 cities, demonstrating strong unit economics and improving profitability.

However, market growth alone does not guarantee structural maturity. ReAS tends to scale first in high-density urban clusters, among student and early-career demographics, within transit-accessible micro-markets, and in institutional-grade or recently constructed buildings where asset control and demand visibility are stronger. In contrast, segments such as informal rentals, peri-urban housing, and family-oriented units remain more difficult to standardize, finance, and operate profitably. The central market question, therefore, is not whether demand exists it clearly does but whether supply can expand sustainably without eroding affordability, service quality, or operational discipline.

5.3

Demand Drivers

Several forces are driving ReAS adoption. Urbanization brings 50 million migrants aged 20–34 to Tier-1 cities annually, while student housing gaps leave 12 million students needing organized accommodation (colleges provide only 4 million beds).

Millennial and Gen Z preferences 60% unsure about buying property favor flexibility and community over ownership.

Affordability advantages deliver 20–40% cost savings versus 1BHK rentals, eliminating large security deposits and brokerage fees.

The gig economy demands short-term, plug-and-play living, and technology enables seamless booking, AI-powered roommate matching, and IoT security, making ReAS a scalable solution that formalizes the fragmented rental market and supports India's manufacturing and digital city ambitions. However, demand elasticity is highly location-dependent. In peripheral areas where commute costs rise, affordability advantages shrink. Similarly, if service quality deteriorates or price transparency weakens, churn increases quickly. Technology enables booking, AI-driven roommate matching, IoT security, and predictive maintenance but these tools support operational efficiency. They do not substitute for strong location economics, regulatory clarity, or trust-building mechanisms.

5.4

Implementation & Impact

Maharashtra leads with **1,094 green projects** covering **394 million sq ft**, offering **3–7% additional FAR** incentives.

Gujarat provides **7–12% FSI exemption** for green buildings, while Karnataka offers multiple incentives and Tamil Nadu provides **25% subsidy** on green infrastructure.

At the city level, Chennai leads with 83% of Grade A office stock green-certified, followed by NCR (70%), Bengaluru (64%), Hyderabad (63%), Kolkata (62%), Mumbai (61%), and Pune (56%). These certifications deliver 20–50% energy savings, 30–50% water savings, and 30–35% CO₂ reduction, with payback periods of 3–5 years.

5.5

Metrics:

Top ReAS operators achieve **90–95% occupancy rates**, significantly higher than traditional rentals at 60–75%.

Cost savings for tenants range **20–40%** compared to 1BHK rentals, while revenue per bed averages **₹250,000–350,000** annually. Churn rates have dropped to **25–35%** through AI-driven personalization and community engagement, down from 35–45% in traditional rentals.

85–90% of revenue is recurring, providing predictable cash flows for operators and investors. Platforms like NoBroker and Zolo use AI for rent prediction (95% accuracy), roommate matching, and predictive maintenance, while maintaining diverse portfolios across 25+ cities.

These performance metrics are achievable only under specific enabling conditions. Demand must be concentrated within high-density urban micro-markets located close to workplaces or campuses, ensuring consistent occupancy and reduced churn. Operators also require predictable asset control, either through long-term master leases or purpose-built student accommodation, to maintain stable supply and manage service standards effectively. Regulatory stability in rental contracts is equally important, as frequent changes in rental caps, eviction norms, or zoning classifications increase uncertainty and elevate risk premiums. Finally, strong operational discipline through standardized service tiers, transparent pricing structures, and reliable grievance redress mechanisms is essential to building tenant trust and sustaining recurring revenues. In the absence of these structural conditions, occupancy volatility increases and margins compress rapidly, undermining long-term viability.

Policy-Level Requirements

For ReAS to evolve from a niche solution to a mainstream housing infrastructure, policy frameworks must align. First, rental housing must receive regulatory clarity and parity with ownership models. Simplified rental agreements, digital tenancy registration, and dispute resolution mechanisms can reduce friction for both tenants and operators. Second, integration with schemes such as Affordable Rental Housing Complexes (ARHC) and state housing programs can expand ReAS into lower-income segments. Incentives such as additional FAR/FSI, reduced stamp duties for rental aggregation, and targeted viability gap funding can improve supply viability in high-cost urban cores. Third, zoning frameworks should formally recognize co-living and managed rentals as distinct asset classes rather than forcing them into hotel or residential categories. Fourth, data interoperability between municipal bodies, rental registries, and digital identity systems can reduce informality and improve credit visibility for tenants. Policy must treat ReAS as rental infrastructure, not as an experimental PropTech vertical.

Market-Level Constraints

Despite strong demand, several market-level risks constrain the sustainable expansion of ReAS. Land acquisition costs in central urban zones remain high, while revenue-sharing arrangements with landlords often compress margins. Scaling operations is capital-intensive, and thin operating spreads leave operators vulnerable to occupancy fluctuations or broader economic downturns that disproportionately affect young renters. If growth strategies prioritize rapid geographic expansion over operational discipline, unit economics can deteriorate quickly. There is also the risk of over-standardization, where hotel-like amenities inflate costs and push pricing beyond affordability thresholds. To avoid hidden cross-subsidization and pricing opacity, operators must define clear service tiers and transparent inclusions. Additionally, long-term institutional capital will flow into the sector only if regulatory and taxation frameworks remain stable and predictable, reducing uncertainty for large-scale investment.

Capacity-Level Constraints

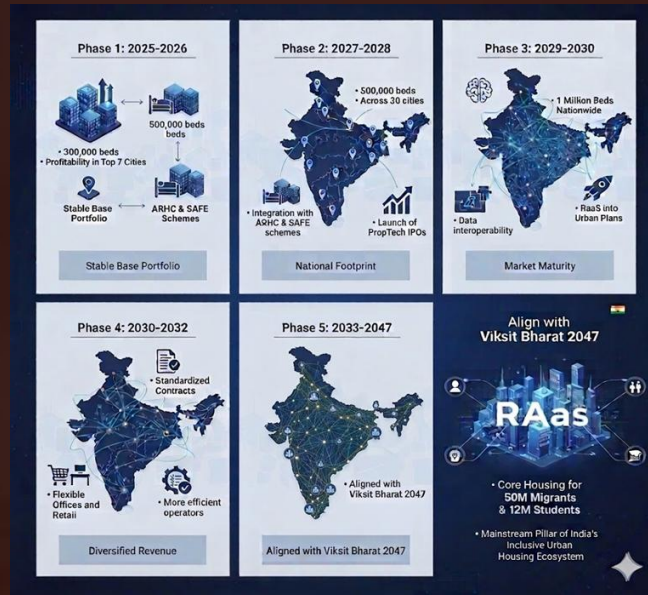
ReAS scaling requires capabilities that extend well beyond digital platforms and booking interfaces. Operators must develop professional facility management systems, structured tenant grievance redress mechanisms, transparent and standardized contract templates, predictive maintenance infrastructure, and robust data governance protocols to ensure operational consistency and regulatory compliance. At the same time, urban local bodies must adapt to higher rental-density clusters by strengthening fire safety enforcement, waste management systems, and supporting infrastructure. Cultural perception also remains a constraint, as renting is still widely viewed as a temporary phase rather than a stable long-term choice. Building trust therefore demands consistent service quality, transparent pricing, and clear accountability structures, positioning ReAS operators less like short-term start-ups and more like dependable utilities. While technology enables matching, pricing, and optimization, long-term success ultimately depends on trust, governance discipline, and institutional maturity.



5.6

Roadmap

ReAS scaling follows a structured 5-phase roadmap:



Phase	Timeline	Focus, Key Actions & Outcomes by End of Phase
Phase 1	2025–2026	Consolidate ~300,000 beds, improve unit economics, and achieve profitability in the top 7 cities, creating a stable base portfolio with a proven business model.
Phase 2	2027–2028	Expand to 500,000 beds across ~30 cities, integrate with ARHC & SAFE schemes, and launch PropTech IPOs, building a national footprint with access to public capital and policy-linked growth.
Phase 3	2029–2030	Scale to 1 million beds nationwide, standardise contracts, ensure data interoperability, and integrate ReAS into urban plans, achieving market maturity and policy integration.
Phase 4	2030–2032	Consolidate the sector, drive economies of scale, and expand into flexible offices and retail, creating larger, more efficient operators with diversified revenue streams.
Phase 5	2033–2047	Align with Viksit Bharat 2047 by embedding ReAS as core housing for 50M migrants and 12M students, making ReAS a mainstream pillar of India’s inclusive urban housing ecosystem.

5.7

From Stop-Gap Solution to a Trusted Way of Life

ReAS in India is already changing how many young people live, but the real question is whether it can change how Indians think about “home”, not just polish the existing rental market. Today’s models still look like traditional real estate with apps on top: long leases, heavy payouts to landlords, thin margins, and a focus on filling units rather than redefining the experience of living in a city. True transformation requires three shifts: how homes are financed, where they are located, and how families emotionally view renting versus owning.

The first barrier is mental. For most households, settling down still means buying a home; ownership is tied to security and respect. Managed housing is often seen as a temporary compromise. Unless ReAS can convincingly answer questions like “Can we raise children here?” or “Will our family respect this choice?”, it will remain a bridge between college and the first owned flat. The second barrier is trust. People know how to deal with a landlord; dealing with a brand and a platform creates worries about sudden price hikes, opaque rules, or what happens if the company shuts down. To feel like a real home, ReAS operators must look less like short-term start-ups and more like steady utilities: transparent pricing, fair exits, strong grievance systems, and clear accountability.

Structural constraints add another layer. Good locations are expensive, approvals are slow, and policies still favour ownership. This often pushes “affordable” projects to the outskirts where land is cheap but commutes are long and costly. A more mature ReAS model would start from the user’s daily life workplaces, campuses, transit and treat rental housing as core urban infrastructure, not an afterthought. Business-model tension is real too: ReAS promises hotel-like service and curated communities but must stay cheaper and more flexible than PGs or small flats. If extra services are added without honest pricing, it can trigger a race to the bottom, with discounts up front and quiet quality cuts later. Clear tiers and transparent inclusions are needed to keep the relationship healthy on both sides.

Technology helps with matching, pricing, security, and maintenance, but it can also quietly decide who is welcome and under what conditions. If algorithms favour only high-income, low-risk tenants, ReAS may simply replicate old exclusions with a nicer interface. A humane approach would use data to spot distress, safety risks, or isolation and respond with support instead of just filtering people out. Seen this way, India’s ReAS roadmap from a few hundred thousand managed homes today to a core pillar of Viksit Bharat 2047 is not automatic; it is a set of choices about culture, trust, location, and governance. If those choices are made thoughtfully, ReAS can become a middle path between stressful ownership and chaotic informal renting, so that an Indian family can genuinely say, “We chose this managed community because it fits our life, not because we had no other option.”




6



6



An aerial photograph of a lush green landscape. In the foreground, a large, modern building with a curved facade is visible. The middle ground is dominated by a dense forest of green trees, with a winding river or path cutting through it. In the background, there are rolling hills and a body of water under a clear sky.

Introduction

Digital Twin Technology: Transforming India's Built Environment & Housing Delivery

Artificial Intelligence (AI) in Housing Finance, Pricing and Operations

At-Home Property Purchase and One-Stop Digital Closures

Real Estate as a Service (ReAS)

Green Buildings and New City Archetypes

Green Buildings and New City Archetypes

6.1

Overview

Green buildings are specially designed structures that use less energy, water, and materials, making them more eco-friendly and healthier for occupants through features like solar panels, rainwater harvesting systems, non-toxic materials, smart energy management, and passive cooling. New city archetypes are modern urban planning models that create livable, sustainable, and energy-efficient cities offering cycling paths, parks, green public transport, and multi-use buildings to reduce resource waste. These approaches are central to India's climate and development commitments, reducing energy consumption by 20–50%, water use by 30–50%, and CO₂ emissions by 30–35%, while increasing resilience to urbanisation challenges. With 70% of India's 2047 infrastructure yet to be built and the building stock expected to triple by 2030, mainstreaming green construction now presents an unprecedented opportunity to lock in low-carbon, resource-efficient urban growth for decades.

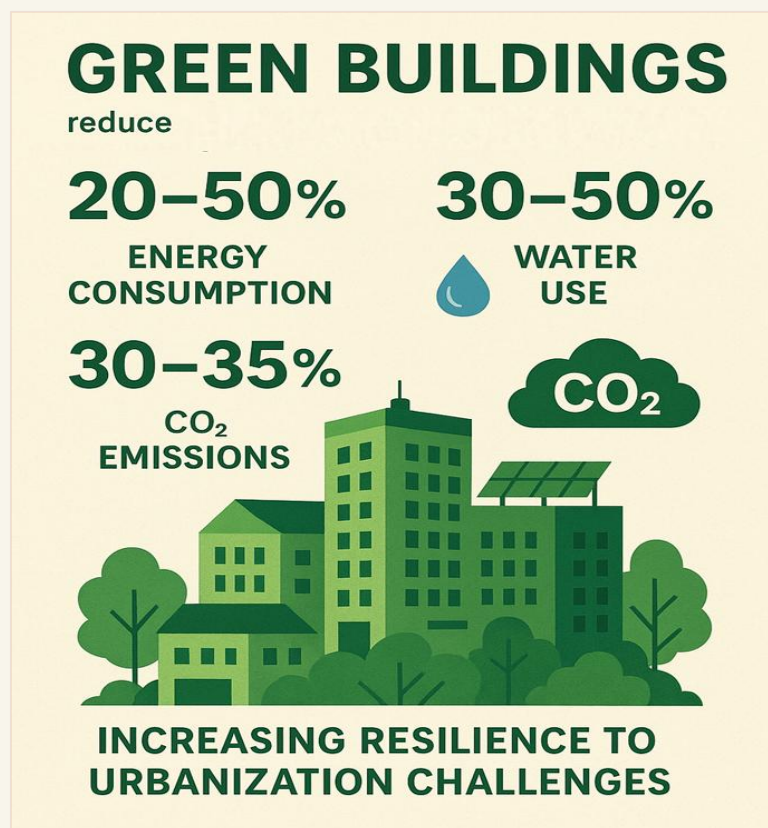


Figure 6.1. Green Building Benefits

6.2

Market

India's green building sector is one of the world's fastest-growing markets, valued at USD 38 billion in FY2024 and projected to reach USD 85 billion by FY2032, growing at a CAGR of 10.5–10.59% driven by government policy support, rising environmental awareness, and strong investor and tenant demand. India ranks third globally in LEED certifications with 18,100+ registered projects spanning 14.8 billion sq ft of certified area, representing about 5–5.5% of total building stock.

The green building materials market is valued at USD 13.8–14.17 billion in 2024 and is projected to reach USD 39.01 billion by 2033 (CAGR 11.28%), with residential at 50%, commercial at 35%, and industrial at 15%. Key certification bodies include IGBC (18,100+ projects, 14.8B sq ft), GRIHA (1,000+ projects, ~430M sq ft), and LEED India (370+ projects, 91.5M sq ft).

Yet despite this growth, certified buildings still account for only about 5–5.5% of India's total building stock, indicating that green construction remains far from mainstream. Adoption is heavily concentrated in Grade A commercial offices, corporate campuses, institutional projects, IT parks, and premium urban development, where capital availability, tenant expectations, and branding incentives are stronger. In contrast, affordable housing projects, Tier-2 and Tier-3 cities, and small private developers remain significantly underrepresented due to cost sensitivity, limited technical capacity, and weaker enforcement mechanisms. As a result, while market expansion reflects momentum, it does not yet signal systemic integration across the broader construction ecosystem.

6.3

Implementation & Impact

Key Programs and Policies: The Energy Conservation Building Code (ECBC) sets minimum energy performance standards, delivering 25% savings for compliant buildings, 30–35% for ECBC+ buildings, and 40–50% for Super ECBC structures, contributing to an estimated 300 billion units of electricity saved and 15+ GW peak demand reduction by 2030. IGBC, GRIHA, and LEED certifications provide frameworks for residential, commercial, and township projects, while state incentives accelerate adoption: Maharashtra offers 3–7% additional FAR for green buildings, Gujarat provides 7–12% FSI exemption, Uttar Pradesh gives 10% FAR for Gold+ ratings, Karnataka offers multiple incentives, Tamil Nadu provides 25% subsidy on green infrastructure, and Haryana grants 9–15% additional FAR.

City Models and Case Studies

Indira Paryavaran Bhawan in New Delhi, India's first net-zero energy building (GRIHA 5-Star, LEED Platinum), achieves 67–70% less energy use (EPI of 24–44 kWh/m²/year vs. 180 baseline) and 55–64% less water uses through a 930 kWp solar rooftop, geothermal cooling, and advanced HVAC systems, cutting 300+ tonnes of CO₂ annually.



Figure 6.2. Indira Paryavaran Bhawan, New Delhi

Infosys campuses across India, with 10 LEED Platinum buildings covering 2.7 million sq ft, cut electricity use by 55% per capita and water use by 64% per capita, saving USD 80 million over six years.



Figure 6.3. Infosys Campus, Pune – LEED Platinum-rated Building

GIFT City in Gandhinagar, India's first operational greenfield smart city, features centralised district cooling, the world's first automated waste system (400 tonnes/day), underground utility tunnels, and smart metering, serving as a template for sustainable urban development.

Chennai leads city-level performance with 83% of its Grade A office stock green-certified, followed by NCR (70%), Bengaluru (64%), Hyderabad (63%), Kolkata (62%), Mumbai (61%), and Pune (56%).

These examples prove technical viability and financial feasibility in well-capitalised projects. However, success in flagship projects does not automatically translate into nationwide transformation.

6.4

Performance Metrics and 2030 Impact:

Green buildings deliver **300 billion units of electricity savings, ₹35,000 crore (~USD 4.2 billion) annual cost savings, and 250 million tonnes of CO₂ emissions reduction** by 2030, directly supporting India's NDC target of **45% emissions intensity reduction** below 2005 levels.

Water consumption drops by **30–50%**, addressing India's growing water stress. The average payback period for green building investments is **3–5 years**, making them financially viable.

With 70% of India's 2047 infrastructure yet to be built and the building stock expected to triple by 2030, India has an unprecedented opportunity to certify **27–30 billion sq ft** of green buildings and achieve **500 GW (50%) non-fossil energy capacity** by 2030, positioning the country as a global leader in sustainable urbanisation.



These projected outcomes are achievable only under clearly defined enabling conditions.

First, building energy codes such as ECBC must transition from partial adoption across select states to universal enforcement supported by structured compliance audits and post-occupancy verification. Second, the current green cost premium of 20–40% must be compressed to below 10–12% through scale procurement, modular and prefabricated construction methods, and material innovation that reduces embodied carbon without inflating capital expenditure. Third, financing reforms are essential, including green mortgages, preferential interest rates, and blended finance instruments that offset higher upfront costs and align repayment with lifecycle savings. Finally, building-level efficiency must be supported by urban-scale infrastructure, such as renewable energy grids, water recycling networks, and district cooling systems, which amplify individual project performance. Without these systemic foundations, green performance gains will remain concentrated in well-capitalised premium projects rather than becoming mainstream across India's broader housing ecosystem.

Policy-Level Requirements

The core regulatory challenge in India's green building ecosystem is fragmentation. While frameworks such as ECBC, GRIHA, IGBC, NBC guidelines, and Model Building Bye-Laws exist, there is no unified and enforceable national mandate that ensures consistent compliance across states. A National Green Building Regulation (NGBR), anchored in the Energy Conservation Act and aligned with the National Building Code, could address this gap by introducing tiered performance standards: Tier 1 mandating 25% energy efficiency as baseline compliance, Tier 2 requiring 50% energy and 30% water savings, and Tier 3 targeting net-zero energy, water, and carbon outcomes. To avoid duplication, recognised pathways such as ECBC, GRIHA, IGBC, or LEED could be treated as equivalent compliance routes.

Effective enforcement would require mandatory post-occupancy audits, performance bonds ranging from 2–5% of project cost, time-bound inspections by Urban Local Bodies, and permit denial for non-compliance. Over time, outcome-based incentives should replace blanket FAR bonuses to ensure that benefits are tied to verified performance rather than checklist certification. In essence, green building standards must shift from voluntary aspiration to an enforceable regulatory baseline.

Market-Level Constraints

Despite strong investor interest, several market-level constraints limit the scalable adoption of green buildings. Upfront cost premiums of 20–40% remain a significant barrier, particularly in affordable housing where margins are thin, and price sensitivity is high. Payback periods for low-income segments can extend to 7–10 years, compared to 3–4 years in corporate campuses that benefit from scale, centralised energy management, and stronger balance sheets. High embodied carbon in core materials such as cement and steel further complicates decarbonization efforts. At the same time, limited supply chain depth in Tier-2 and Tier-3 cities restricts access to certified materials and skilled contractors.

Additionally, split incentives between developers who bear upfront costs and end users who realise long-term utility savings distort investment decisions. Unless cost compression strategies and financing innovations reduce the capital burden, green adoption will remain concentrated in premium and institutional projects. Market incentives must therefore evolve beyond symbolic certification toward measurable lifecycle savings, performance-linked valuation premiums, and stronger capital market recognition of sustainability outcomes.

Capacity-Level Constraints

Technology such as AI-based energy monitoring systems and digital twins can significantly optimize building performance, but their effectiveness ultimately depends on the availability of skilled designers, engineers, auditors, and inspectors who can design, evaluate, and enforce green standards.

At present, capacity gaps remain substantial: a large proportion of architects lack formal training in passive design principles, energy modeling expertise is limited, Urban Local Bodies often face shortages of technically trained staff, and post-occupancy compliance monitoring is weak or inconsistent. These constraints are even more pronounced in Tier-2 and Tier-3 cities, where access to trained professionals, certified auditors, and green material suppliers is limited. Scaling green buildings nationwide therefore requires systematic capacity expansion, including training more than 50,000 ULB officials and inspectors by 2030, embedding sustainability and lifecycle performance modules into architecture and engineering curricula, standardizing lifecycle carbon accounting frameworks, and developing regional clusters for green materials and technical support services. While technology can enhance operational efficiency, long-term compliance and performance depend fundamentally on human capability and institutional competence.

State and City Leadership:

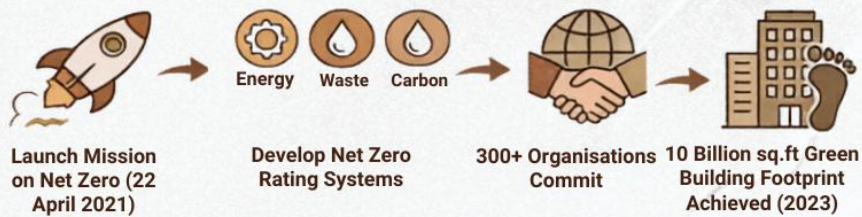
Maharashtra leads with 1,094 green projects covering 394 million sq ft, followed by Uttar Pradesh (643 projects, 116 million sq ft), Gujarat (590 projects, 159 million sq ft), Telangana (519 projects, 192 million sq ft), Karnataka (501 projects, 135 million sq ft), Tamil Nadu (495 projects, 133 million sq ft), and Haryana (450 projects, 54 million sq ft). These states offer incentives ranging from 3–15% additional FAR/FSI, subsidies, and policy support, demonstrating strong government commitment. City-wise, Chennai leads with 83% of Grade A office stock green-certified, with Southern cities collectively accounting for 58% of total green stock nationwide. This state-level momentum, combined with city-level certification leadership, shows green buildings are transitioning from niche to mainstream, driven by policy, economics, and climate commitments.

6.5

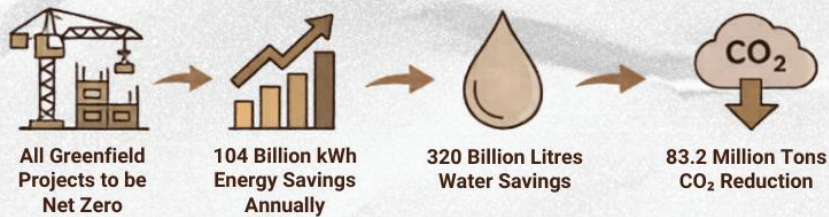
Implementation & Impact

NET ZERO BUILDING SECTOR ROADMAP (2021-2025)

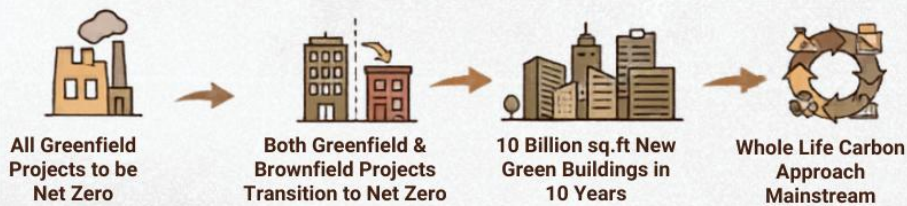
PHASE 1: FOUNDATION (2021-2025)



PHASE 2: SCALING UP (2025-2030)



PHASE 3: TRANSITION & MAINSTREAMING (2030-2040)



PHASE 4: TOTAL DECARBONIZATION (2040-2050)



Phase	Timeline	Focus, Key Actions & Outcomes
Phase 1	2021-2025	Launch Mission on Net Zero (22 April 2021); develop Net Zero rating systems for Energy, Water, Waste, Carbon; 300+ organisations commit; 10 billion sq.ft. green building footprint achieved (2023)
Phase 2	2025-2030	All greenfield projects to be Net Zero Carbon; target 2 billion sq ft greening annually; 104 billion kWh energy savings annually; 320 billion litres water savings; 83.2 million tons CO ₂ reduction.
Phase 3	2030-2040	Both greenfield and brownfield projects transition to Net Zero; 10 billion sq.ft. new green buildings in 10 years; whole life carbon approach mainstream
Phase 4	2040-2050	All buildings (new and existing) achieve Net Zero by 2050; total decarbonization of the building sector.

The phased roadmap toward Net Zero by 2050 remains strategically sound, but its success depends fundamentally on enforcement discipline and institutional coordination rather than aspiration alone. A proposed National Green Building Regulation (NGBR), jointly led by MoHUA and MoEFCC, would need to standardize tiered compliance levels, coordinate quarterly state monitoring, mandate post-occupancy audits, integrate outcome-based incentives, and progressively scale requirements from Tier 1 (2025) to Tier 3 net-zero standards by 2040.

By 2030, progress should be assessed not merely by total certified square footage, but by deeper structural indicators such as the share of affordable housing meeting green standards, state-level enforcement effectiveness, verified post-occupancy performance outcomes, and measurable reductions in embodied carbon. Making green construction the default by 2047 will be feasible only if regulation becomes binding, financing mechanisms align with lifecycle savings, supply chains for materials and technology mature nationwide, and technical capacity expands across states and cities. Without these structural reforms, voluntary adoption is likely to plateau at limited penetration levels rather than achieving systemic transformation.

6.6

Green Buildings and Net Zero by 2050: Diagnosing the Regulatory Gap

India's green building discussion has spanned decades, yet despite frameworks like ECBC (adopted by only 15 of 28 states), GRIHA/IGBC (18,100+ voluntary projects), NBC 2016 guidelines, and MoHUA's Model Building Bye-Laws, no single agency enforces mandatory green standards nationwide. Execution barriers are stark: 20–40% cost premiums push a 300 sq. ft migrant home from ₹25 lakh conventional to ₹30–35 lakh green; 80% of 1.2 lakh architects lack passive design skills; net-zero's triple challenge (200GW solar, water in 1,200 stressed cities, cement/steel carbon) remains unsolved. Corporate campuses like Infosys achieve 3-year paybacks; affordable housing stretches to 7–10 years. PropTech pilots demonstrate potential AI digital twins cut 25% waste, modular prefab saves 15%, bulk procurement 10% compressing premiums to 12% (Jaipur ₹28 lakh homes, 4-year payback). Yet without regulation, Tier-2 cities lack trainers, voluntary adoption stays at 5%, and scale remains elusive.

The solution lies in MoHUA, in close consultation with MoEFCC, formulating a National Green Building Regulation (NGBR) a binding law, not voluntary standards, anchored in Energy Conservation Act 2001 and NBC 2016. NGBR would mandate performance tiers for all new buildings above 5,000 sq. ft: Tier 1 (25% energy efficiency) from 2025, Tier 2 (50% energy + 30% water savings) from 2030, and Tier 3 (net-zero energy/water/carbon) from 2040, recognising ECBC/GRIHA/IGBC/LEED as equivalent compliance pathways. Enforcement would include ULB training for 50,000 officers by 2030, mandatory post-occupancy audits, performance bonds (2–5% project cost), and permit denial for non-compliance, with outcome-based incentives replacing blanket FAR bonuses 5–15% FAR plus tax breaks tied to verified savings, sunseting by 2040 when green becomes default.



A National Green Building Authority, chaired jointly by MoHUA and MoEFCC, would coordinate quarterly state monitoring, ULB audits, and technical updates. Implementation follows five phases: 2025–27 drafts NGBR and pilots in five states; 2028–30 mandates Tier 1 nationwide; 2031–35 scales Tier 2 with retrofits; 2036–40 phases Tier 3; 2040–47 makes green construction default for Viksit Bharat's 30 billion sq. ft housing. By 2030, NGBR delivers 500 million sq. ft annual green construction, 300 billion electricity units saved, 250 million tonnes CO₂ reduced, and a ₹120–150 billion market making India's housing climate-compatible. MoHUA controls permits and housing policy while MoEFCC drives climate enforcement. Joint NGBR transforms green buildings from voluntary aspiration to mandatory reality.

6.7

From Voluntary Certification to Climate-Compatible Infrastructure

India's green building ecosystem has proven feasibility. The unresolved question is scale.

If standards remain voluntary, adoption will concentrate in premium urban enclaves. If regulation becomes binding without capacity expansion, compliance fatigue may rise.

The path forward is coordinated governance where policy mandates, market economics, and professional capability advance together. Technology solar, AI monitoring, modular construction acts as a powerful enabler. But transformation occurs only when regulatory enforcement, financial viability, and institutional capacity converge. India's building boom can either lock in high-carbon infrastructure for decades or embed sustainability at the foundation. The outcome will depend less on innovation and more on governance discipline.



If you look at how a home was bought even 5-7 years ago versus today, the shift is already visible, and it's only accelerating. Traditionally, a buyer would spend 20-25 days, make 7-8 physical visits, and depend heavily on brokers and paperwork. Today, with AI-led platforms, virtual tours, and digital documentation, that same journey is shrinking to 2-3 days with minimal physical interaction. This is not just convenience; it's a fundamental change in how real estate is experienced.

A key enabler in this journey has been the implementation of RERA, which has already brought greater transparency and accountability through digital disclosures, standardised project information, and regulated processes. This has strengthened buyer trust and created a more disciplined real estate ecosystem.

"The vision of Hon'ble Prime Minister Narendra Modi through the Pradhan Mantri Awas Yojana has also been transformational in expanding access to housing at scale, with around 5 crore houses sanctioned across rural and urban India. This has strengthened affordable housing and reinforced home ownership as a key pillar of inclusive growth and social dignity.

Technologies like AI and virtual reality are enabling buyers to evaluate projects remotely while helping developers better understand demand patterns. On the financing side, AI-driven underwriting is reducing loan approval timelines from weeks to 24-48 hours, directly impacting sales velocity. At the same time, the rise of Real Estate as a Service (ReAS) is changing the definition of housing itself. Whether it is student housing (projected to scale to ~1 million beds), co-living, or even managed senior living, these models are already delivering 90-95% occupancy levels and 20-40% cost efficiency compared to traditional rentals."

Alongside this, green buildings are no longer optional; they can reduce energy consumption by 20-50% and are increasingly becoming a differentiator for long-term asset value.

As we move toward Viksit Bharat 2047, the opportunity for the real estate sector is clear: combine technology, new housing models, regulatory transparency, and sustainability to deliver scale with quality. The winners will be those who adapt fastest to this new ecosystem.



Mr. Rajan Bandelkar

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India's housing transformation is no longer about isolated reforms. It is now about building connected, data-driven systems for the entire lifecycle. Technologies such as digital twins, property platforms, and green building frameworks are beginning to address inefficiencies in planning, approvals, and urban management.

For instance, digital twins are enabling simulation-led planning that can reduce construction timelines by 30-35% and rework by nearly 25%, but, more importantly, they allow governments to move from reactive to predictive decision-making in urban infrastructure. Similarly, the expansion of end-to-end digital property systems is already reducing transaction timelines from 20-25 days to 2-3 days, while significantly improving transparency and reducing leakages.

The integration of green building practices is equally critical. Buildings account for nearly 40% of all energy use. Adopting energy-efficient designs can cut this by 20-50%. This shift makes sustainability central to housing policy, not just a parallel agenda.

While technologies such as AI and emerging models like ReAS will continue to evolve, their impact will depend on how well they are integrated into public systems. As India moves toward Viksit Bharat 2047, the priority must be to scale these digital and sustainable frameworks consistently, interoperable, and citizen-centrally across states.



Research Team Opinion

India's housing sector is being reshaped by the simultaneous convergence of technology-driven shifts in planning, finance, transactions, and living models.

On the planning and execution side, digital twins are already demonstrating the ability to reduce construction timelines by 30-35% and lower rework by around 25%, especially in large-scale projects. Furthermore, when combined with AI-driven systems, decision-making across housing finance and operations is becoming faster and more accurate, bringing loan approvals down from weeks to a few days or even hours in some cases.

At the transaction level, digital property platforms are compressing timelines from 20-25 days to 2-3 days, while reducing manual effort and leakages by over 80%. This is fundamentally changing how efficiently housing markets function.

At the same time, new formats such as Real Estate as a Service (ReAS) are scaling rapidly, with organised supply expected to reach ~1 million beds by 2030, driven by strong demand from migrants and students. In parallel, green building adoption can reduce energy use by 20-50% and significantly lower long-term operating costs.

The key insight is that the real impact will come when these technologies work together as an integrated ecosystem rather than isolated solutions. When supported by strong policy frameworks and institutional capacity, this convergence can then unlock a more efficient, transparent, and scalable housing system for India.

Way Forward

India's housing sector is at a pivotal inflection point. Over the next decade, rapid urbanization, a young and mobile workforce, and expanding digital and green infrastructure will decide whether India simply manages its housing deficit or turns it into a springboard for inclusive, sustainable growth. The five transformations detailed in this report Digital Twins, Artificial Intelligence in Housing, At Home Digital Closures, Real Estate as a Service (ReAS), and Green Buildings & New City Archetypes form the backbone of the Housing Horizons 2030 agenda.

Collectively, these shifts enable India to move from a fragmented, manual, high friction housing system to a technology driven, data first, citizen centric ecosystem. Digital twins and AI compress construction and lending timelines, green buildings and new city models cut energy, water, and carbon footprints, digital closure platforms eliminate opacity and delays in transactions, and ReAS expands access to flexible, affordable, professionally managed urban living. Together, they can:

- Provide scalable, affordable, resilient urban housing for over 500 million city residents by 2030, delivering 5–7 million units annually instead of today's 2–3 million.
- Eliminate legacy inefficiencies by turning housing into a real time, analytics driven system where planning, approvals, finance, construction, and operations are integrated end to end.
- Align directly with Viksit Bharat 2047, by creating millions of jobs, deepening the real estate and PropTech contribution to GDP, and positioning India as a global leader in digital, sustainable urbanisation.



Immediate Steps –

To translate this potential into reality, four priority actions stand out:

- Accelerate digital twin and AI adoption through state–city partnerships, mandatory BIM/ECBC standards, and global technology collaborations, so that every major project and smart city is planned, monitored, and optimized digitally.
- Scale ReAS and at home digital closure models via clear regulatory frameworks, public–private partnerships, and targeted incentives, formalizing rental markets and making seamless, 2–3 days digital transactions the norm.
- Mainstream green buildings and new city archetypes by tightening codes, deepening FAR/FSI and fiscal incentives, and rapidly replicating successful pilots like GIFT City, Indira Paryavaran Bhawan, and IGBC/GRIHA certified townships.
- Institutionalize measurement and governance, with clear KPIs for each transformation tracking units delivered, time and cost savings, CO₂ reductions, and investment mobilized and aligning policy and finance to these outcomes.

India's Housing Horizons 2030 is therefore not a distant vision, but an implementation roadmap already in motion. The technologies exist, the business models are proven, and early pilots across states and cities demonstrate what is possible. The task now is to scale, integrate, and execute so that by 2030, every Indian city can offer housing that is affordable, sustainable, digitally enabled, and worthy of a Viksit Bharat.

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Solutions for Tomorrow

Primus Partners has been set up to partner with clients in 'navigating' India, by experts with decades of experience in doing so for large global firms. Set up on the principle of 'Idea Realization', it brings to bear 'experience in action'. 'Idea Realization'— a unique approach to examine futuristic ideas required for the growth of an organization or a sector or geography, from the perspective of assured on ground implementability.

Our core strength comes from our founding partners, who are goal-oriented, with extensive hands-on experience and subject-matter expertise, which is well recognized in the industry. Established by seasoned industry leaders with extensive experience in global organizations, Primus Partners boasts a team of over 250 consultants and additional advisors, showcasing some of the finest talent in the nation.

The firm has a presence across multiple cities in India, as well as Dubai, UAE. In addition, the firm has successfully executed projects across Africa, Asia Pacific and the Americas.

India Offices



Bengaluru

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Dollars Colony,
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Chandigarh

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Technology Park,
Chandigarh – 160019



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RK Swamy Centre,
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New Delhi - 110001



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International Offices



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